



Countrywide®

**COUNTRYWIDE HOME LOANS
ENTERPRISE PRIVACY OFFICE**
7105 Corporate Drive PTX B-455, Plano, TX 75024

FAX

Date: October 23, 2006

Number of pages including cover sheet: 2

To: **NYS Consumer Protection Board**
Re: **Security Breach Notification**

Phone:

Fax phone: **518-474-2474**

CC:

From: **Olivia Rhodes**

Phone: **972-526-3068**

Fax phone: **972-526-1224**

REMARKS: Urgent For your review Reply ASAP Please comment

Attached please find the Reporting Form for a Breach of a Security System. Feel free to contact me directly with any questions. Thank you, and have a good day!

Notice: The information contained in this FAX message is privileged and confidential, intended only for the use of the individual or entity named above.

**Reporting Form
For Business, Individual or NY State Entity reporting a
"Breach of the Security of the System"
Pursuant to the Information Security Breach
and Notification Act (General Business Law §889-aa;
State Technology Law §208)**

Name of Business, Individual or State Entity Countrywide Home Loans

Date of Discovery of Breach: Investigation began on 08/17/2006

Estimated Number of Affected Individuals: 1

Date of Notification to Affected Individuals: 10/20/2006

Manner of Notification: written notice
 electronic notice (email)
 telephone notice

Are you requesting substitute notice? Yes No (If yes, attach justification)

Content of Notification to Affected Individuals: Describe what happened in general terms and what kind of information was involved. Please attach copy of Notice.

A Countrywide customer attempted to set up their online account, but was not able to access their information because an unauthorized user (later identified as the customer's ex-boyfriend and father of her children) had already registered the online account. It was determined that an unauthorized person registered the customer's online account and viewed web pages which contain account information about the customer. The customer's web access was blocked and the unauthorized email address was removed from the account.

Name of Business or Individual Contact Person: Olivia Rhodes

Title: AVP, Enterprise Privacy

Telephone number: 972-526-3068

Email: olivia_rhodes@countrywide.com

Dated: 10/20/2006

Submitted by: Same as above

Title: Same as above

Address: 7105 Corporate Drive, PTX-B-455, Plano, TX 75024

Email: Same as above

Telephone: Same as above Fax: 972-526-1224

PLEASE SUBMIT THIS FORM TO ALL THREE (3) STATE AGENCIES as follows:
Fax this form to the Office of Cyber Security & Critical Infrastructure Coordination
(CSCIC)

& Consumer Protection Board (CPB):
CSCIC: CPB:
Security Breach Notification- Security Breach Notification-
fax: 518-474-9090 fax: 518-474-2474
and also Fax & Mail this form to

Attorney General:
Asst. AG in Charge
Bur. of Cons. Frauds
120 Broadway - 3rd Floor
New York, NY 10271
Fax No: 212-416-6003