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facsimile transmittal

To: New York State

Fax: 518-474-2474

Consumer Protection Board

From: Thomas J. Buchberger/860-273-4205

Date: 7/14/2006

Re: Attached

Pages: 2 (including cover sheet)

Urgent

For Review

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Thomas J. Buchberger
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July 14, 2006

The Honorable Eliot Spitzer
State of New York
Office of the Attorney General
The Capitol
Albany, NY 12224-7330

New York State Consumer Protection Board
5 Empire State Plaza, Suite 2101
Albany, NY 12223

New York State Office of Cybersecurity and Critical
Infrastructure Coordination
30 South Pearl Street
Albany, NY 12207-3425

Dear Honorable Spitzer, Sir or Madam:

The purpose of this letter is to inform you of an incident involving the theft by a former Aetna employee of certain financial data of two individuals, one of whom is a resident of New York and the other conducts business in New York and is likely to be a resident. Based on our understanding of the ongoing criminal investigation, the stolen data may have been used for criminal purposes. The theft did not occur in the state of New York.

Aetna has been alerted by law enforcement in Fresno, CA that their search of a former Aetna employee's home uncovered various items that they thought might have been stolen. Among these items were documents containing financial information that appear to have been obtained from an Aetna electronic funds transfer system. The individual is the subject of an ongoing investigation related to possible identity theft.

Notification of the New York residents will take place within the next 24 hours. Please feel free to contact me if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "Thomas J. Buchberger", written over a horizontal line.

Thomas J. Buchberger