

**FACSIMILE TRANSMISSION**

United Services Automobile Association
9800 Fredericksburg Rd
San Antonio, TX 78288
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FROM:

Name: Anderson, Lynn
Fax Number:
Voice Number: (210) 498-0148

TO:

Name: Consumer Protection Board
Company:
Fax Number: 518-474-2474
Voice Phone:

MESSAGES:

TO: NYS Consumer Protection Board
SUBJECT: Security Breach Notification - USAA Federal Savings Bank

Please find attached a security breach notification sheet regarding a security breach incident from USAA Federal Savings Bank.

Should you have any questions or need additional information, please contact Mark Ferguson, Assistant Vice President, USAA Banking Compliance, by phone at 210-498-6001 or by e-mail at mark.ferguson@usaa.com.

Thank you,

Lynn Anderson
Compliance Analyst
USAA Banking Compliance
210.498.0148
lynn.anderson@usaa.com

Date and time of transmission: **Tuesday, October 03, 2006 4:51:24 PM**
Number of pages including this cover sheet: **03**

Reporting Form
For Business, Individual or NY State Entity reporting a
“Breach of the Security of the System”
Pursuant to the Information Security Breach
and Notification Act (General Business Law §889-aa;
State Technology Law §208)

Name of Business, Individual or State Entity USAA Federal Savings Bank
Date of Discovery of Breach: October 3, 2006
Estimated Number of Affected Individuals: 1
Date of Notification to Affected Individuals: October 3, 2006
Manner of Notification: written notice
 electronic notice (email)
 telephone notice

Are you requesting substitute notice? Yes No (If yes, attach justification)

Content of Notification to Affected Individuals: Describe what happened in general terms and what kind of information was involved. Please attach copy of Notice.

On October 3, 2006, a Bank employee inadvertently faxed a checking account statement containing the name, address, account number and account transactions to an unrelated customer. The customer who received the incorrect statement notified the Bank immediately and stated that the statement would be shredded. The Bank employee was coached and emphasis was made on the importance of maintaining security of customer data.

Name of Business or Individual Contact Person: Mark A. Ferguson
Title: AVP, Banking Compliance
Telephone number: (210) 498-6001
Email: mark.ferguson@usaa.com

Dated: October 3, 2006
Submitted by: Mark A. Ferguson
Title: AVP, Banking Compliance
Address: 10750 McDermott Fwy, San Antonio, TX 78288
Email: mark.ferguson@usaa.com
Telephone: (210)498-6001 Fax: (210)498-7121

PLEASE SUBMIT THIS FORM TO ALL THREE (3) STATE AGENCIES as follows:

Fax this form to the Consumer Protection Board (CPB):

CPB:

~~Security Breach Notification-~~

Fax: 518-474-2474

and also **Fax & Mail** this form to:

NYS Office of Cyber Security and Critical Infrastructure Coordination (CSCIC):

30 South Pearl St.

Floor P2

Albany, NY 12207

Fax: 518-474-9090

Attorney General:

Asst. Attorney General in Charge

Bureau of Consumer Frauds

120 Broadway - 3rd Floor

New York, NY 10271

Fax: 212-416-6003