

**FACSIMILE TRANSMISSION**

United Services Automobile Association
9800 Fredericksburg Rd
San Antonio, TX 78288
(210) 498-2211

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FROM:

Name: Anderson, Lynn
Fax Number:
Voice Number: (210) 498-0148

TO:

Name: Consumer Protection Board
Company:
Fax Number: 518-474-2474
Voice Phone:

MESSAGES:

SUBJECT: Security Breach Notification - USAA Savings Bank

Please find attached a security breach notification sheet regarding a security breach incident from USAA Savings Bank. Should you have any questions or need additional information, please contact Mark Ferguson, Assistant Vice President, USAA Banking Compliance, by phone at 210-498-6001 or by e-mail at mark.ferguson@usaa.com.

Thank you,

Lynn Anderson
Compliance Analyst
USAA Banking Compliance
210.498.0148
lynn.anderson@usaa.com

Date and time of transmission: **Monday, May 22, 2006 1:49:38 PM**
Number of pages including this cover sheet: **03**

Reporting Form
For Business, Individual or NY State Entity reporting a
“Breach of the Security of the System”
Pursuant to the Information Security Breach
and Notification Act (General Business Law §889-aa;
State Technology Law §208)

Name of Business, Individual or State Entity: USAA Savings Bank, Las Vegas, NV
Date of Discovery of Breach: May 9, 2006
Estimated Number of Affected Individuals: 2
Date of Notification to Affected Individuals: May 12, 2006
Manner of Notification: written notice
 electronic notice (email)
 telephone notice

Are you requesting substitute notice? Yes No (If yes, attach justification)

Content of Notification to Affected Individuals: Describe what happened in general terms and what kind of information was involved. Please attach copy of Notice.

Account information (name, address, credit card number, credit line, outstanding balance and current credit card transactions [since last monthly statement]) pertaining to one credit card account held jointly by two New York (NY) residents was viewed by another customer when he logged onto the website of the business listed above. This information was viewable by the non-account holding customer due to a typographical error made by a banking employee, whereby the credit card information of the NY residents was inadvertently associated with the non-account holding customer. Upon discovery, the error was immediately fixed

Name of Business or Individual Contact Person: Mark A. Ferguson
Title: AVP, Banking Compliance
Telephone number: (210) 498-6001
Email: mark.ferguson@usaa.com

Dated: May 22, 2006
Submitted by: Mark A. Ferguson
Title: AVP, Banking Compliance
Address: 10750 McDermott Fwy, San Antonio, TX 78288
Email: mark.ferguson@usaa.com
Telephone: (210)498-6001 Fax: (210)498-7121

PLEASE SUBMIT THIS FORM TO ALL THREE (3) STATE AGENCIES as follows:

1729 USB

Fax this form to the Consumer Protection Board (CPB):

CPB:

Security Breach Notification-

Fax: 518-474-2474

and also **Fax & Mail** this form to:

NYS Office of Cyber Security and Critical Infrastructure Coordination (CSCIC):

30 South Pearl St.

Floor P2

Albany, NY 12207

Fax: 518-474-9090

Attorney General:

Asst. Attorney General in Charge

Bureau of Consumer Frauds

120 Broadway - 3rd Floor

New York, NY 10271

Fax: 212-416-6003