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**FACSIMILE COVER SHEET**

**DATE:** December 15, 2006  
**TO:** Consumer Protection Board  
Security Breach Notification  
**FAX NO.** 518-474-2474  
**PHONE NO.**

**NUMBER OF PAGES - INCLUDING THIS COVER SHEET (4)**

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NY

We are writing to inform you of a recent security incident involving the theft of data tapes from one of GHI's vendors, Concentra Preferred Systems (CPS) on October 26, 2006. The tapes contained some GHI claims information including your name or a dependent's name and your social security number as well as other data. The tapes did not include your address. GHI provided this selected claims data to CPS in connection with certain post-payment claims audit activities conducted on GHI's behalf in order to identify fraud and abusive billing practices. Many other insurers also use CPS for this purpose, and we have been informed that other insurers may also have been affected.

Law enforcement agencies have been notified and are investigating the burglary. There is no evidence that your personal information has been accessed or misused. Other businesses within the same building were broken into, and a number of items in addition to the lock box, including cash and other valuables were taken. Based upon the items stolen, there is no reason to believe that the computer data was targeted and that this was anything other than a common break-in. Further, CPS has advised us that it is unlikely that anyone could gain access to the information on the stolen tapes. Nonetheless, GHI encourages you to take a few simple steps to protect yourself from the potential risk of identity theft. You may place a fraud alert on your credit files by calling any one of the three major credit bureaus at the numbers below. This will automatically place fraud alerts with all of the agencies. You will then receive credit reports from all three agencies, free of charge, for your review.

Equifax	Experian	TransUnionCorp.
800-525-6285	888-397-3742	800-680-7289

Review your credit reports carefully. Look for accounts you did not open, inquiries from creditors you did not initiate and personal information, such as a social security number or home address, which is not accurate. If you see anything you do not understand, call the credit reporting agency at the telephone number noted on the report.

If you find any suspicious activity on your credit reports, call your local police or sheriff's office. File a police report of identity theft. In addition, we suggest you visit the Federal Trade Commission's website at [www.consumer.gov/idtheft](http://www.consumer.gov/idtheft) and the New York Attorney General's website at [www.oag.state.ny.us/consumer/consumer\\_issues.html](http://www.oag.state.ny.us/consumer/consumer_issues.html).

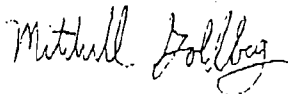
*Please see reverse side*

We recommend that you continue to check your credit report periodically. You are entitled to one free credit report each year.

GHI takes this matter seriously, and we believe it is important for you to be fully informed so that you may decide what action to take. We share your concern about this incident, and we apologize for the inconvenience it may cause you. If you have any questions, please call us at 800-624-2414.

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Sincerely,

A handwritten signature in cursive script that reads "Mitchell Goldberg".

Mitchell Goldberg  
Compliance and Privacy Officer