



## Fax Cover Sheet

**DATE:** October 27, 2006      **TIME:** 2:03:53 PM

**TO:** New York State Consumer Protection Board  
Security Breach Notification

**PHONE:**

**FAX:** (518) 474-2474

**FROM:** Linda Clark      **PHONE:** 561-999-3963

**FAX:** 561-981-0869

**RE:**

**CC:**

Number of pages including cover sheet: 7

### Message

**Please see attached.**

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**Confidential**

**Reporting Form**  
**For Business, Individual or NY State Entity reporting a**  
**"Breach of the Security of the System"**  
**Pursuant to the Information Security Breach**  
**and Notification Act (General Business Law §889-aa;**  
**State Technology Law §208)**

Name of Business, Individual or State Entity LexisNexis Risk & Information Analytics Group Inc.  
Date of Discovery of Breach: N/A  
Estimated Number of Affected Individuals: 396 New York residents  
Date of Notification to Affected Individuals: October 19, 2006  
Manner of Notification:     written notice  
    electronic notice (email)  
    telephone notice

Are you requesting substitute notice?  Yes     No (If yes, attach justification)

Content of Notification to Affected Individuals: Describe what happened in general terms and what kind of information was involved. Please attach copy of Notice.

Please see attached.

Name of Business or Individual Contact Person: Linda Clark  
Title: Corporate Counsel  
Telephone number: 561-999-3963  
Email: Linda.Clark@LexisNexis.com

Dated: October 27, 2006  
Submitted by: Linda Clark  
Title: Corporate Counsel  
Address: 6601 Park of Commerce Blvd., Boca Raton, FL 33487  
Email: Linda.Clark@LexisNexis.com  
Telephone: 561-999-3963                      Fax: 561-999-0869



CONFIDENTIAL

LINDA K. CLARK, ESQ.  
CORPORATE COUNSEL  
LEXISNEXIS® RISK & INFORMATION ANALYTICS GROUP  
AUTHORIZED FLORIDA HOUSE COUNSEL

October 27, 2006

Office of the New York State Attorney General (by facsimile and mail)  
Asst. Attorney General in Charge  
Bureau of Consumer Frauds  
120 Broadway - 3<sup>rd</sup> Floor  
New York, NY 10271  
Fax: (212) 416-6003

New York State Consumer Protection Board (by facsimile)  
Security Breach Notification  
5 Empire State Plaza, Suite 2101  
Albany, New York 12223  
Fax: (518) 474-2474

New York State Office of Cyber Security and Critical Infrastructure Coordination (by facsimile)  
30 S. Pearl Street - Floor P2  
Albany, New York 12207-3425  
Fax: (518) 474-9090

We are writing to inform you that LexisNexis recently learned that a package containing an employee's laptop computer was lost by an overnight courier service while it was being shipped. The data on the laptop may have included personal information about New York residents. We have no reason to believe that the data on the laptop has been accessed or that the package is missing due to any reason other than an administrative error. Indeed, we are continuing our efforts in conjunction with the courier to locate the laptop. Although we have no evidence that any information has been accessed or misused, we are notifying all potentially affected individuals so that they can, if they deem appropriate, take additional steps to protect their personal information. LexisNexis has notified 396 New York residents by letter. A copy of the notification letter sent in connection with the incident is enclosed. As explained therein, LexisNexis is providing free credit monitoring services to each individual and additional assistance free of charge should there be any indication of misuse of personal information relating to the individual. Please do not hesitate to contact me at (561) 999-3963 if you have questions or concerns.

Very Truly Yours,

A handwritten signature in cursive script that reads "Linda Clark".

Linda K. Clark

Enclosures (Form Notice)



LexisNexis®

9443 Springboro Pike  
Miamisburg, OH 45342



TT00023261  
A. B. ANYNAME  
1234 ANY STREET  
ANYTOWN US 06789-1234

8548



October 19, 2006

TT00023261  
 A. B. Anyname  
 1234 Any Street  
 Anytown US 06789-1234

Dear A. B. Anyname:

LexisNexis recently learned that a package containing an employee's laptop computer was lost by an overnight courier service while it was being shipped. The data on the laptop may have included personal information about you including your name, address, Social Security number, Driver's License number and/or date of birth. LexisNexis has such information because we provide data including public records, publicly available information or other data to business, government and legal professional customers for legitimate business uses.

We have no reason to believe that the data on the laptop has been accessed or that the package is missing due to any reason other than an administrative error. Indeed, we are continuing our efforts in conjunction with the courier to locate the laptop. Although we have no evidence that your information has been accessed or misused, we are notifying you so that you can, if you deem appropriate, take additional steps to protect your personal information.

#### How LexisNexis Will Assist You

We are committed to assisting you through this unfortunate situation and providing you with the tools to correct any problems that may arise. Again, we have no evidence that any information contained on the laptop has been improperly used. However, as an additional precautionary measure, you may consider taking additional steps to increase the security associated with your credit and personal information. To that end, we are working with Equifax<sup>®</sup>, a credit management and identity theft protection service, to help you monitor your credit reports for one year at no cost.

Equifax will help you protect your identity and your credit information through these steps:

1. Placing a fraud alert on your credit file at Equifax and the other two credit reporting agencies, TransUnion<sup>®</sup> and Experian<sup>®</sup>; and
2. Enrolling you in Equifax Credit Watch<sup>™</sup> (Gold identity theft protection service and obtaining your 3-in-1 Credit Report for you.

These services are being provided to you at no cost. This letter and the attachment include everything you need to sign up for this free service.

If there is reason to believe that you have been a victim of fraud as a result of this incident, we have arranged for you to have access to the Equifax Fraud Victim Assistance Program. This program includes one-on-one counseling from an Equifax Fraud Specialist and provides you with:

- **Fraud Education Providers**—a Fraud Specialist will provide you with information that will help you proactively protect yourself from identity theft and provide information to you regarding the credit reporting agencies, such as telephone numbers, Web sites and mailing addresses; and
- **Fraud Assistance**—a Fraud Specialist will provide you with a step by step process to reduce your exposure to further fraud and clear up any negative credit inferences in your name by helping you write letters that you may send to dispute fraudulent accounts at credit bureaus and with creditors.

#### How to Enroll

Equifax has a simple Internet-based verification and enrollment process. Go to [www.myservices.equifax.com/lexis](http://www.myservices.equifax.com/lexis), and follow these steps:

- **Step 1 – Registration:** Complete the form with your contact information (name, address, telephone number, Social Security number, date of birth, e-mail address). The information is provided in a secure environment.
- **Step 2 – Verify Your Identity:** Equifax will verify your identity by asking you one or two security questions.
- **Step 3 – Order Summary:** During the "check out" process, provide the following promotional code **LEXIS2-XXXXXXXXXX** in the "Enter Promotion Code" box. (This code eliminates the need to provide a credit card number for payment.)
- **Step 4 – Go to the Member Center,** where you can access the 3-in-1 Credit Report. You will receive a follow-up e-mail confirmation of your enrollment in Equifax Credit Watch identity theft protection service.

(over)

If you prefer, you can order the enrollment materials to be delivered via U.S. Mail. Please call the Equifax Customer Service Center at 1-866-572-1424, provide the promotional code from Step 3 above and their Customer Service representative will assist you in ordering these services.

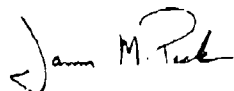
**Additional Resources**

In addition to the support through Equifax, you may also wish to utilize one or more of the following resources:

- We have created a special Web site with the information contained in this letter, plus additional information regarding identity security. Visit the site at <http://privacyfacts.lexisnexis.com>. If you prefer to speak with someone at LexisNexis, you may reach us at 1-866-293-3894.
- Most states have a consumer fraud division, and you can also enlist their help. A list of state offices is available on the special LexisNexis Web site listed above. You may also call us at 1-866-293-3894 to obtain this information.
- For more general educational information on identity theft, visit the Federal Trade Commission Web site, [www.consumer.gov/idtheft](http://www.consumer.gov/idtheft), or call at 1-877-IDTHEFT (1-877-438-4338).

Again, we regret any trouble this incident may cause you, and we will request overnight couriers to improve security for property we ship through their services. We pledge our continued commitment to reducing this type of incident. We will continue to work to improve data safeguards and privacy protections.

Very truly yours,



James M. Peck, CLU  
LexisNexis® Risk & Information Analytics Group

**Direct Correspondence:**

LexisNexis Regulatory Compliance  
9443 Springboro Pike  
Miamisburg, OH 45342

## The Equifax Consumer Protection Solution

Equifax is pleased to offer you a solution that will help you protect your identity and your credit information.

### Place a Fraud Alert

A fraud alert is a consumer statement added to your credit report. This statement alerts creditors of possible fraudulent activity within your report as well as requests that they contact you prior to establishing any accounts in your name. Once the fraud alert is added to your credit report, all creditors should contact you prior to establishing any account in your name. To place a fraud alert on your Equifax<sup>®</sup> credit file, you may contact our auto fraud line at 1-888-766-0008, and follow the simple prompts. Once the fraud alert has been placed with Equifax, a notification will be sent to the other two credit reporting agencies, Experian and TransUnion, on your behalf.

### Enroll in Equifax Credit Watch<sup>™</sup> and obtain your 3-in-1 Credit Report

These Equifax credit information solutions will provide you with an "early warning system" to changes to your Equifax credit file and to understand the content of your credit file at the three credit reporting agencies. Specifically, the features and benefits of each solution are:

Equifax Credit Watch provides you with a 1-year membership service, which includes:

- Daily alert notifications of changes in your Equifax Credit Report<sup>™</sup> that may be an indicator of identity theft, such as new account openings, new credit inquiries, address changes and/or balance changes. If no changes occur during the month, you will receive a "No News is Good News" notification.
- Access to your Equifax Credit Report
- 24 by 7 live agent Customer Service to assist you in understanding the content of your Equifax credit information, to provide personalized identity theft victim assistance and in initiating an investigation of inaccurate information

3-in-1 Credit Report provides you with an easy-to-read, single report that contains your credit information from all three credit reporting agencies. You will also have access to our Customer Service agents.

The accompanying letter contains the instructions for obtaining these services.