

FAX



SENTRY
INSURANCE

Date: August 1, 2006

No. of pages including cover: 7

To: CPB- Security Breach Notification	From: Paige Harper
Location:	Location: Sentry Insurance 1800 North Point Drive Stevens Point, WI 54481
Fax: 518-474-2474	Function: Legal Department
E-mail:	Ph: (715) 346-6483 Fax: (715) 346-7028
Acct:	E-mail: Paige.Harper@sentry.com
Claim No:	Confidential & Privileged
[] Action Needed	<i>This information contained in this facsimile is privileged and confidential information intended for the sole use of the addressee.</i>

Sentry Insurance
1800 North Point Drive
Stevens Point, WI 54481

Paige M. Harper
Associate Counsel

Paige.Harper@sentry.com

715 346-6483
715 346-7028 Fax



SENTRY.
INSURANCE

July 5, 2006

Name
Address
City, State Zip

Re: Identity Theft

Dear _____:

We are contacting you about a recent data theft from Sentry Insurance involving identity records. An identity record includes a person's name, address, gender, birth date, and social security number.

One of Sentry's computer contractors, Accenture, provides continuing development and maintenance for our claims system. In order to provide these services, Accenture consultants must have access to claimant information. Unfortunately, an Accenture consultant unlawfully downloaded claimant identity records for the purpose of selling them over the Internet. The Secret Service, Office of Identity Theft, has determined that your identity record was downloaded and subsequently sold.

The Secret Service arrested the Accenture consultant on June 22. He is scheduled to be indicted on federal identity theft-related charges on July 19. Authorities have not determined who purchased your identity record.

Sentry has notified the major credit reporting bureaus of this theft to alert them to the potential for fraud. Although we have notified the major credit bureaus of the theft, we recommend that you place a fraud alert on your credit files. A fraud alert tells creditors to contact you before they open any new accounts or change your existing accounts. Call any one of the three major credit bureaus.

Equifax
800-525-6285

Experian
888-397-3742

TransUnionCorp
800-680-7289

As soon as one credit bureau confirms your fraud alert, the others are notified to place fraud alerts. All three bureaus will send credit reports to you, free of charge, for your review.

When you receive your credit reports look them over carefully. Look for accounts you did not open. Also look for personal information, such as home address or Social Security number, which is not accurate. If anything on a report looks suspicious or incorrect, call the credit reporting agency at the telephone number on the report.

If you find suspicious activity on a credit report, call the Secret Service office, Agent Zach Bulliner, at 615-736-5841. Request a copy of any report he makes, which you may need to give to creditors. In addition, you should also contact the Federal Trade Commission (FTC) at www.consumer.gov/idtheft or at 1-877-ID-THEFT (877-438-4338). Your information will be added to the FTC's Identity Theft Data Clearinghouse, where it will be accessible to law enforcement for their investigations.

Even if you do not find any signs of fraud on your initial credit reports, we recommend that you continue to check your credit reports periodically. Victim information is sometimes held for use or shared among a group of thieves at different times. Checking your credit reports periodically can help you spot problems early.

To aid you in protecting your credit, Sentry is purchasing a credit monitoring service, Equifax Credit Watch™ Gold with 3-in-1 Monitoring, on your behalf for one year. This service will alert you regularly to any changes in your credit. Credit monitoring will allow you to reduce the effect of identity theft on your credit without having an adverse effect on your credit or credit score. Please read the attachments carefully and follow the directions to enroll in the service.

For more information on identity theft we suggest you visit the web site of the Federal Trade Commission at www.consumer.gov/idtheft. If you have any questions, please call Sentry Insurance, Paige Harper, at 715-346-6483.

Sincerely,

Paige M. Harper
Associate Counsel

Sentry Insurance
1800 North Point Drive
Stevens Point, WI 54481



Re: Data Theft

We are contacting you about a recent data theft from Sentry Insurance involving identity records. An identity record includes a person's name, address, gender, birth date, and social security number. Your identity record was entered into Sentry's database as a result of a work related injury or incident reported to Sentry under a workers' compensation program involving Sentry and your current or prior employer.

Sentry utilizes a computer contractor to provide continuing development and maintenance for our claims system. In order to provide these services, the computer contractor's consultants must have access to claimant information. Unfortunately, one of those consultants unlawfully downloaded workers' compensation claimant identity records for the purpose of selling the records over the Internet. The consultant was arrested by the Secret Service.

The Secret Service has determined that your identity record was downloaded by the consultant, but it does not appear to have been sold. It also appears that the Secret Service recovered the electronic data.

Despite the recovery, Sentry has notified the major credit reporting bureaus of this theft in order to alert them to the potential for fraud. Although we have notified the major credit bureaus of the theft, we recommend that you place a fraud alert on your credit files. A fraud alert tells creditors to contact you before they open any new accounts or change your existing accounts. Call any one of the three major credit bureaus.

Equifax
800-525-6285

Experian
888-397-3742

TransUnionCorp
800-680-7289

As soon as one credit bureau confirms your fraud alert, the others are notified to place fraud alerts. All three bureaus will send credit reports to you, free of charge, for your review.

When you receive your credit reports look them over carefully. Look for accounts you did not open. Also look for personal information, such as home address or Social Security number, which is not accurate. If anything on a report looks suspicious or incorrect, call the credit reporting agency at the telephone number on the report.

Call your local police if you find suspicious activity on a credit report. Request a copy of any report made, which you may need to give to creditors. In addition, you should also contact the Federal Trade Commission (FTC) at www.consumer.gov/idtheft or at 1-877-ID-THEFT (877-438-4338). Your information will be added to the FTC's Identity Theft Data Clearinghouse, where it will be accessible to law enforcement for their investigations.

Even if you do not find any signs of fraud on your initial credit reports, we recommend that you continue to check your credit reports periodically. Checking your credit reports periodically can help you spot problems early.

For more information on identity theft we suggest you visit the web site of the Federal Trade Commission at www.consumer.gov/idtheft.

Sentry Insurance

Sentry Insurance
1800 North Point Drive
Stevens Point, WI 54481



July 28, 2006

You recently received a data theft notification from Sentry Insurance.

In the letter we advised you to place a fraud alert on your credit file with one of the major credit reporting bureaus. There is **no charge** for placing a fraud alert with any of the credit bureaus listed below:

Equifax
800-525-6285

Experian
888-397-3742

TransUnionCorp
800-680-7289

We have been told that some callers have received offers to purchase additional services from the bureaus. You are under no obligation to buy these services. Sentry is willing to purchase credit monitoring services on your behalf. If you already have placed an order, Sentry will reimburse you.

To request credit monitoring service, to receive a reimbursement or if you have any other questions, please call Sentry toll-free at 1-888-874-4453.

My identity record was one of those stolen, so I understand how you may feel. We deeply regret that this situation has occurred and caused turmoil for innocent people.

Sincerely,

William M. O'Reilly
Vice President General Counsel