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CONFIDENTIAL
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Comments:

*Any problems or questions, please
call 585-271-1620.*

Thank you,



Doctor: David S. Moorthi M.D.

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Advanced Pain Care LLC
David Moorthi MD
2561 Lac De Ville Blvd, Ste 201
Rochester NY 14618
585-271-1620

January 25, 2006

[Name]
[Address]
[City, State, Zip]

Dear Patient:

NDCHealth is a company whose software we use for scheduling and billing in our office. The company also provides technical support for its product. Last spring, NDCHealth determined that it couldn't fix a problem we were experiencing without taking a copy of our patient billing database to its customer service center for resolution.

NDCHealth notified us on January 24th that, on January 5, 2006, four of its computers were stolen from its customer service center. NDCHealth believes, but is not sure, that billing information about our patients may have been loaded on these computers. This information was password protected, but we have no way of knowing whether the perpetrator was able to access the files on the stolen computers. We don't know, and NDCHealth can't tell us, which patient billing information was on the stolen computers, so as a precaution we are sending this notice to all our patients who were seen at our office before April 30th 2005 on initial consultation.

We want to assure you that your "actual medical records" were not included in the data sent to NDCHealth.

If our billing database was indeed on these computers, it includes personal and private information such as your name, address, Social Security number, date of birth, marital status, work and home phone numbers, employer name and address, family or referring physician, health insurance provider, insurance contract number, dates of your visits, diagnosis codes, our charges and insurance payment information.

We are advising you of this possible unauthorized disclosure of your personal and private information as required by New York law. Additionally, we urge you to the contact credit reporting agencies and take the other steps suggested in the enclosed brochure from the New York State Attorney General's Office to protect yourself from identity theft. We have notified the relevant state reporting agencies as required by the law.

We sincerely regret this incident. If you have any questions, you may contact our office at the address and phone number above. Please ask to speak with Jean Phillips, Jennifer Jones or Mary Kay Tomei.

Very truly yours,

David Moorthi MD

