

# PROSKAUER ROSE LLP

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NEW YORK  
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From Timothy P. Tobin

Sender's Voice Number 202.416.6870

Sender's Email Address ttobin@proskauer.com

## Fax Transmittal

Sender's Room Number DC

Main Fax Number 202.416.6899

To: CSCIC

Fax No.: (518) 474-9090

Company:

Voice No.:

To: CPB

Fax No.: (518) 474-2474

Company:

Voice No.:

To: Attorney General, Asst. AG in Charge

Fax No.: (212) 416-6003

Company: Bur. of Cons. Frauds

Voice No.:

### Message

On behalf of John Walsh at Towers Perrin.

**Confidentiality Note:** This message is confidential and intended only for the use of the addressee(s) named above. It may contain legally privileged material. Dissemination, distribution or copying of this message, other than by such addressee(s), is strictly prohibited. If you have received this message in error, please immediately notify us by telephone and return the original to us at the address above. We will reimburse you for the cost of the telephone call and postage. Thank you.

**Reporting Form**  
**For Business, Individual or NY State Entity reporting a**  
**"Breach of the Security of the System"**  
**Pursuant to the Information Security Breach**  
**and Notification Act (General Business Law § 889-aa;**  
**State Technology Law § 208)**

Name of Business, Individual or State Entity: Time Warner Inc. ("Time Warner")  
Date of Discovery of Breach: Time Warner vendor, Towers Perrin,  
discovered breach at Towers Perrin's office on  
12/1/06; Towers Perrin notified Time Warner  
on 12/15/2006  
Estimated Number of Affected Individuals: Approximately 2,111 New York residents  
Date of Notification to Affected Individuals: Began mailing on January 16, 2007  
Manner of Notification:         written notice  
    electronic notice (email)  
    telephone notice

Are you requesting substitute notice?  Yes     No (if yes, attach justification)

Content of Notification to Affected Individuals: Describe what happened in general terms and what kind of information was involved. Please attach copy of Notice.

On December 1, 2006, Towers Perrin, an Time Warner vendor, learned that laptops containing personal information belonging to its clients had been stolen from Towers Perrin's offices. One of the laptops contained personal information, including names and social security numbers of Time Warner employees and former employees. The laptop was not encrypted, but the laptop and the email program were separately password protected. We have no information indicating that personal data has been misused. Towers Perrin reported the theft to the New York City Police Department (Mid-Town South Precinct) on December 7, 2006. The police report number is 2006-014-17855. Subsequently, the District Attorney's Office for the County of New York requested that notification to affected individuals be delayed until January 5, 2007. Attached is a copy of the notice to affected individuals.

Name of Business or Individual Contact Person: John Walsh, of Towers Perrin, on  
behalf of Time Warner  
Title: Chief Information Security Officer  
Telephone number: 215-246-7654  
Email: john.walsh@towersperrin.com

Dated: 1/26/07  
Submitted by: John Walsh, CISM of Towers Perrin, on behalf of Time Warner  
Title: Chief Information Security Officer  
Towers Perrin  
Address: 1500 Market Street  
Philadelphia, PA 19102  
Email: john.walsh@towersperrin.com  
Telephone: 215-246-7654  
Fax: 215-246-4463

**PLEASE SUBMIT THIS FORM TO ALL THREE (3) STATE AGENCIES as follows:**

**Fax this form to the Office of Cyber Security & Critical Infrastructure Coordination (CSCIC) & Consumer Protection Board (CPB):**

**CSCIC:**  
Security Breach Notification-  
fax: 518-474-9090

**CPB:**  
Security Breach Notification-  
fax: 518-474-2474

and also **Fax & Mail** this form to

**Attorney General:**  
Asst. AG in Charge  
Bur. of Cons. Frauds  
120 Broadway – 3<sup>rd</sup> Floor  
New York, NY 10271  
Fax No: 212-416-6003



**TOWERS  
PERRIN**

January, 2007

**RE: IMPORTANT NOTICE**

Dear

We are writing to let you know about a recent incident involving your personal information and to explain precautions you may wish to consider taking if you have any concerns about your privacy. We take seriously our commitment to safeguarding confidential information, including personal information, entrusted to us by our clients, and have made arrangements to assist you, as explained in detail below.

As background, Towers Perrin provides consulting services to Time Warner Inc. to assist with the administration of various benefits plans including, pension plans and retiree medical plans. To perform these services, it is necessary for your company to provide us with certain personal information. On December 1, 2006, we learned that laptops containing personal information of a number of our clients had been stolen from Towers Perrin's offices; only one laptop contained information related to Time Warner. The laptop included one or more of the following pieces of information of employees and former employees (and, in some cases, dependents) of Time Warner and affiliated companies: names, Social Security numbers, addresses, references to disabled status and/or names/addresses of primary care physicians.

We promptly reported the theft to law enforcement authorities, who subsequently requested that we delay this notification until January 2007 to avoid any possible impediment to their investigation. To date, despite investigative efforts none of the laptops have been recovered. Please be aware, however, that all of our laptops and email accounts are password-protected, lowering the risk that this information could be accessed. Nevertheless, we are notifying you at Time Warner's request by sending this letter.

We deeply regret that this situation occurred and are keenly aware of how important your personal information is to you. We have no reason to believe that your information has been misused and we are carefully reviewing this incident and working with Time Warner to take whatever additional security measures are necessary to ensure that an incident of this type does not happen again. You may wish to consider taking some or all of the following proactive steps:

- You may place a fraud alert on your credit file. (There are 3 credit companies that maintain consumer credit files: Equifax, Experian and Trans Union.) A fraud alert is a statement added to your credit file for a 90-day period. Once the fraud alert statement is added to your credit file, it alerts creditors of possible fraudulent activity and requests that they contact you prior to establishing any new credit account in your name. To place a fraud alert on your Equifax credit file, contact Equifax's auto fraud line at 1-877-478-7625, and follow the simple prompts.

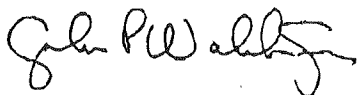
- Once the fraud alert has been placed with Equifax, a notification will be sent to the other two credit reporting agencies, Experian and Trans Union, on your behalf. In addition, you should be aware that the Fair Credit Reporting Act requires each of the three credit bureaus to provide you with a free copy of your credit report, at your request, once every 12 months. For more information on obtaining your free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call 1-877-322-8228.
- You may also contact the Federal Trade Commission (FTC) for information and guidance regarding measures to protect against identity theft by visiting their website at <http://www.ftc.gov/idtheft> or by phone at 1-877-IDTHEFT (1-877-438-4338).
- Towers Perrin has made arrangements with Equifax to offer – at no cost to you – the Equifax Credit Watch™ Gold with 3-in-1 credit monitoring product that will help to protect your identity and credit information for 12 months. The service includes:
  - Credit file monitoring of your Equifax, Experian, and TransUnion credit reports;
  - Automatic notification of key changes to your credit files from any of the three agencies;
  - Free 3-in-1 Credit Report and unlimited access to your Equifax Credit Report™;
  - For those residing outside New York, \$20,000 in identity theft protection with \$0 deductible (subject to the terms, limitations and exclusions of the policy)<sup>1</sup>; and
  - 24 by 7 live agent customer service to assist you in understanding the content of your Equifax credit information, to provide personalized identity theft victim assistance and to help you initiate an investigation of inaccurate information.

To enroll in this product, go to Equifax's website at [www.myservices.equifax.com/tri](http://www.myservices.equifax.com/tri) and complete the enrollment process. During the "check out" process, provide the following promotional code: CODE in the "Enter Promotion Code" box. (Case sensitive, include the dash, no spaces before or after the code.) After entering your code, press the "Apply Code" button and then the "Submit Order" button at the bottom of the page. This code eliminates the need to provide a credit card number for payment. If you do not want to enroll online, you may enroll by completing the enclosed form and submitting it to Equifax by mail or FAX, per the instructions on the form.

- Once you receive your credit reports, we urge you to review them carefully for inquiries from companies you did not contact, accounts you did not open, and debts on your accounts that you cannot explain. Verify the accuracy of your Social Security number, address(es), complete name and employer(s). Notify the credit bureaus if any information is incorrect. You should also be similarly vigilant in monitoring any consumer accounts you have for suspicious activity. Be sure to report suspected identity theft to the credit companies; to the company maintaining any compromised account and to the proper authorities.

We apologize for any inconvenience or concerns you have. If you have any questions or need additional information, please contact the Towers Perrin information hotline at 1-800-788-2795.

Sincerely,



John P. Walsh, Jr. CISM  
Towers Perrin – Chief Information Security Officer

<sup>1</sup> Identity Fraud Expense Reimbursement Master Policy underwritten by Travelers Casualty and Surety Company of America and its property casualty affiliates, Hartford, CT 06183. Coverage for all claims or losses depends on actual policy provisions. Availability of coverage can depend on our underwriting qualifications and state regulations. Coverage not available for residents of New York. Equifax's credit monitoring products are protected by US Patent 7,208,052