

 Visiting Nurse Service Of New York  
HOME CARE™  
We Bring The Caring Home™

FAX TRANSMITTAL

**TO:** CPB (Consumer Protection Board)

**DATE:** 2-5-07

**RE:** Security Breach Notification Report

**FAX:** 518-474-2474

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**FROM:** Judith Iversen, Director Quality and Privacy  
Visiting Nurse Service of New York

**Tel:** 212-609-6345

**Fax:** 212-290-2167

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2 Number of pages (including cover sheet)

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**Reporting Form  
For Business, Individual or NY State Entity reporting a  
"Breach of the Security of the System"  
Pursuant to the Information Security Breach  
and Notification Act (General Business Law §889-aa;  
State Technology Law §208)**

Name of Business, Individual or State Entity: Visiting Nurse Service of New York  
Date of Discovery of Breach: 1-27-07  
Estimated Number of Affected Individuals 4  
Date of Notification to Affected Individuals 1-29-07 through 1-30-07  
Manner of Notification:     [ ] written notice  
                                  [ ] electronic notice (email)  
                                  [ X] telephone notice

Are you requesting substitute notice? [ ] Yes     [ X] No (If yes, attach justification)

Content of Notification to Affected Individuals: Describe what happened in general terms and what kind of information was involved. Please attach copy of Notice.

On 1-27-07 the portable VNSNY-owned tablet computer of a VNSNY Registered Nurse was discovered to have been stolen from her Congregate Care site office. A police report was made. The computer contained the VNSNY electronic patient records of 4 individuals receiving home health service. The computer was protected by strong password protection but data was not encrypted. The patient information in each of the records included Social Security number. Each of the 4 individuals was contacted by telephone by the VNSNY Registered Nurse between 1-29-07 and 1-30-07. The following was communicated to each individual:  
"As you are aware, your visiting nurse (name) uses a computer that contains some of your health care and personal information including your Social Security Number, name, address, and telephone number. On January 27, 2007 this computer was stolen from the nurse's office at Southbridge Towers. The computer is password-protected and it is highly unlikely that anyone can gain access to the information in the computer, however, it is not impossible. Please protect yourself and take precautions by not giving any personal information to any stranger who contacts you and represents themselves as a VNSNY employee or health care worker. Never allow anyone you don't know into your home without seeing their ID."

Name of Business or Individual Contact Person: Judith Iversen  
Title: Privacy Official  
Telephone Number: (212) 609-6345  
Email: judy.iversen@vnsny.org

Dated: 2-5-07  
Submitted by: Judith Iversen  
Title: Privacy Official  
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