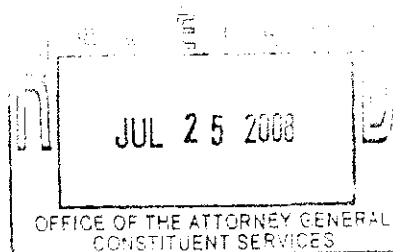




July 23, 2008

Office of the Attorney General  
900 East Main Street  
Richmond, VA 23219



I am writing to inform you that the names, addresses, and Social Security Numbers of up to 35 residents of your state may be affected by an irregularity we discovered in the security of our business operations.

My name is Guy Garnett and I am a senior associate with Macro International Inc., a U.S. company providing research, technical support, and management consulting services for both public and private sector clients. In the conduct of our research work, we have legitimate access to nationwide databases containing confidential personal information.

An individual or individuals used credentials (such as user names and passwords) assigned to Macro International in a manner that was not authorized. These credentials were used to access a database that contains information on most people in the United States. The database is compiled and maintained by one of our business partners, and is used by many companies nationwide. Macro International uses this database to verify and update information about individuals who are already in our records.

A review of the database usage found an unusual pattern of search activity. We immediately suspended the credentials that were used, and began a thorough investigation. The investigation has determined that the unauthorized use had occurred between December 2007 and March 2008 because searches were performed on individuals who were not in our records.

Macro deeply regrets this incident, and we have taken additional technical and administrative steps to improve our operational security and ensure that this does not recur. We have no evidence that any of this information was downloaded, retained, or misused, and we believe the likelihood of such actions is low. Nevertheless, we have informed credit reporting bureau Equifax of the situation.

As a precautionary measure and to satisfy State statutory requirements, Macro International will inform each individual who may be affected by this incident in writing by mail. The notice will include a description of the information that may have been accessed, information about fraud alerts and other necessary disclosures, as well as contact information for Equifax, Experian, TransUnion, and the United States Federal Trade Commission. We are also offering each affected individual one year of Equifax Credit Watch with 3-in-1 Monitoring at no charge. A copy of our form notice is enclosed.



If you need any additional information or have questions about this incident, please do not hesitate to contact me at (301)-272-8518.

Sincerely,

A handwritten signature in cursive script that reads "Guy J. Garnett".

Guy Garnett  
Vice President

Enclosure - form notice



<DATE>

Dear <NAME>:

I am writing to inform you that you may be affected by the disclosure of certain personal information relating to you due to an irregularity that Macro International Inc. discovered in the security of its business operations.

My name is Guy Garnett and I am a senior associate with Macro, a U.S. company providing research, technical support, and management consulting services for both public and private sector clients.

Unfortunately, we recently detected that credentials belonging to Macro were used without proper authorization between December 2007 and March 2008 to search for and retrieve information from a database maintained by one of our business partners. Your name, address, and Social Security number may have been included in the information that was accessed. Macro deeply regrets this incident, and we have taken additional technical and administrative steps to improve our operational security and ensure that this does not recur.

We have no evidence that your personal information was downloaded, retained, or misused, and we believe the likelihood of such actions is low. Nevertheless, we are informing everyone who may be affected by this incident as a precautionary measure and to satisfy certain state law requirements.

The United States Federal Trade Commission (FTC) provides information about preventing, detecting, and responding to identity theft on their website at <http://www.ftc.gov/bcp/edu/microsites/idtheft/consumers/compromised.html>. Please review this information and decide what actions, if any, you wish to take in response to this incident.

To further assist you, Macro has engaged Equifax (a leading credit bureau) to provide you with 1 year of credit monitoring AT NO COST TO YOU. This service, Equifax Credit Watch with 3-in-1 Monitoring, includes:

- A 3-in-1 credit report showing your credit history as reported by the three major credit reporting agencies
- Daily monitoring of your Equifax, Experian, and TransUnion credit files
- Alerts if key changes are detected in your credit file
- Access to your Equifax credit report
- Knowledgeable customer care available 24 hours a day, 7 days a week
- \$20,000 in identity theft insurance coverage\*

We encourage you to activate your credit monitoring service as soon as possible. Again, this credit monitoring service is being offered by Macro to you at no cost to you. You may register online or by telephone using the contact information and code below. Please keep in mind that once activated, the code cannot be reused. The code is valid for 90 days and will expire on October 31, 2008.

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\* Identity theft insurance coverage is provided by Travelers Casualty and Surety Company of America. Coverage depends on actual policy provisions and is subject to limitations and exclusions. Identity theft insurance is not available in New York.



Your activation code is <CODE>.

To register online, visit <http://www.myservices.equifax.com/tri>

If you prefer to register by phone, call 1-866-937-8432.

You are also entitled to a free copy of your credit report from each of the three leading credit bureaus. You can obtain these free reports, automatically place a fraud alert on your credit file, and access other services, by calling each of the three credit bureaus. You will receive a letter from each credit bureau confirming the fraud alert and telling you how to order a free copy of your credit report.

These credit bureaus can be contacted at:

- Equifax: 1-877-478-7625  
P.O. Box 740241, Atlanta, GA 30374-0241  
<http://www.exquifax.com>
- Experian: 1-888-397-3742  
P.O. Box 9532, Allen, TX 75013  
<http://www.experian.com>
- TransUnion: 1-800-680-7289  
P.O. Box 6790, Fullerton, CA 92834-6790  
<http://www.transunion.com>

You may also be entitled to additional free or low-cost services under your state's laws, such as the ability to lock your credit file, to place a security freeze on your credit, or to obtain a police report.

Although we believe that the risk of any misuse of your personal data as a result of this incident is low, you should remain vigilant by reviewing your account statements and monitoring your free credit reports. If you believe that your identity has been stolen or your personal data has been fraudulently used, you should contact your local law enforcement, the Virginia attorney general at (804) 786-2071 (or visit <http://www.oag.state.va.us>), or the FTC at 1-877-ID-THEFT (438-4338) (or visit <http://www.ftc.gov/bcp/edu/microsites/idtheft>); TTY: 1-866-653-4261. You can also write to the Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, DC 20580. From these sources, you can also obtain information about the steps you can take to avoid identity theft.

On behalf of Macro, I apologize for this situation and any inconvenience to you. If you have additional questions or concerns, please contact <FAQNUMBER> or write me at Macro International Inc., 7315 Wisconsin Avenue, Suite 400W, Bethesda MD 20814.

Sincerely,

A handwritten signature in cursive script that reads "Guy J. Garnett".

Guy Garnett  
Vice President

## How to Enroll in Equifax Credit Watch™ Gold with 3-in-1 Monitoring

Equifax Credit Watch will provide you with an “early warning system” to changes to your credit file and help you to understand the content of your credit file at the three major credit-reporting agencies. The key features and benefits are listed below.

Equifax Credit Watch provides you with the following benefits:

- Comprehensive credit file monitoring of your Equifax, Experian, and TransUnion credit reports with daily notification of key changes to your credit files from any of the three agencies.
- Wireless alerts and customizable alerts available
- One 3-in-1 Credit Report and access to your Equifax Credit Report™
- \$20,000 in identity theft insurance with \$0 deductible, at no additional cost to you†
- 24 by 7 live agent Customer Service to assist you in understanding the content of your Equifax credit information, to provide personalized identity theft victim assistance and in initiating an investigation of inaccurate information.

### **Internet Enrollment**

Equifax has a simple Internet-based verification and enrollment process.

Visit: [www.myservices.equifax.com/tri](http://www.myservices.equifax.com/tri)

1. **Consumer Information:** complete the form with your contact information (name, address and e-mail address) and click “Continue” button. The information is provided in a secured environment.
2. **Identity Verification:** complete the form with your Social Security Number, date of birth, telephone #s, create a User Name and Password, agree to the Terms of Use and click “Continue” button. The system will ask you up to two security questions to verify your identity.
3. **Payment Information:** During the “check out” process, provide the following activation code: <CODE> in the “Enter Promotion Code” box. Do not use spaces, but include the dash. After entering your code press the “Apply Code” button and then the “Submit Order” button at the bottom of the page. You will not need to provide a credit card number for payment.
4. **Order Confirmation:** Click “View My Product” to access your 3-in-1 Credit Report and other product features.

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† Identity Fraud Expense Reimbursement Master Policy underwritten by Travelers Casualty and Surety Company of America and its property casualty affiliates, Hartford, CT 06183. Coverage for all claims or losses depends on actual policy provisions. Availability of coverage can depend on our underwriting qualifications and state regulations. Coverage not available for residents of New York.

### ***Telephone Enrollment***

To sign up for US Mail delivery of the product, dial 1-866-937-8432 for access to the Equifax Credit Watch automated enrollment process. Note that all credit reports and alerts will be sent to you via US Mail only.

1. **Promotion Code:** You will be asked to enter your promotion code as shown above. Do not use spaces and do not use the dash when entering the code over the phone.
2. **Customer Information:** You will be asked to enter your home telephone number, home address, name, date of birth and Social Security Number.
3. **Permissible Purpose:** You will be asked to provide Equifax with your permission to access your credit file and to monitor your file. Without your agreement, Equifax cannot process your enrollment.
4. **Order Confirmation:** Equifax will provide a confirmation number with an explanation that you will receive your Fulfillment Kit via the US Mail (when Equifax is able to verify your identity) or a Customer Care letter with further instructions (if your identity can not be verified using the information provided).