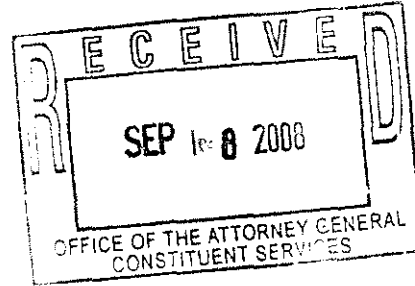


Intuit
2632 Marine Way
Mountain View, CA 94043

650.944.6000
www.intuit.com

intuit

September 5, 2008



Office of the Attorney General
900 East Main Street
Richmond, VA 23219

To Whom It May Concern:

In accordance with law, we are providing you with written notification regarding the nature and circumstances of a recent data security incident.

We recently became aware of a theft of computers at the Walnut Creek, California offices of one of our external benefit administration vendors. The computers contained personal information of some current and former Intuit Inc. employees and their dependents, including names, addresses and Social Security numbers. At this time, we have no information indicating that the information on the computers has been misused. Approximately 1940 Virginia residents may be affected by this incident.

Attached for your information is a sample of the notice we plan to send to affected individuals. If you have any questions, please do not hesitate to contact me at 650.944.5136.

Very truly yours,

Barbara Lawler
Chief Privacy Officer
Intuit Inc.

Enclosures

Intuit
2632 Moore Way
Mountain View, CA 94043

650 944 6000
www.intuit.com



September 5, 2008

Name
Address
City

Dear First Name,

I'm writing to inform you of a computer theft that occurred at a company that at one time provided benefits administration services to Intuit. The theft occurred at Colt Express Outsourcing Services in Walnut Creek, Calif. on May 26, 2008. Colt Express notified us of the break-in and reported it to the Walnut Creek Police Department, which assigned report number 08-12367 to this incident.

We regret that this incident may affect you. We understand that the stolen computer contained the personally identifiable information of employees who worked at Intuit between August 1997 and January 2002. In addition, it also contained information on their dependents who were enrolled in Intuit health plans during that time. The personal information includes the names, addresses, Social Security numbers, and birthdates of affected employees and their dependents.

Fortunately, we are not aware of any improper access or misuse of this information. But we take any loss of personal information very seriously and are working to protect you and your dependents' information.

To assist you and help safeguard your personal information, we've hired Kroll Inc. to provide you with access to its ID TheftSmart™ service. This service includes Enhanced Identity Theft Restoration, Continuous Credit Monitoring, and a Trimerged Credit Report for 12 months, all at no cost to you. ID TheftSmart is a comprehensive program to help protect against identity theft. Please take the time to read more about these safeguards.

To take advantage of the credit monitoring service, you must fill out and return the enclosed credit authorization form to Kroll.

If you have questions about Kroll's services, or believe you may have an identity theft issue, please call ID TheftSmart member services at 1-800-588-9839 between 6 a.m. and 3 p.m. Pacific, Monday through Friday. Also, if you have specific questions for the Intuit Privacy Office, you can reach us at 650-944-2183.

Protecting your privacy is very important to us. Please be assured that we are determining what we can do to keep this from happening in the future. We apologize for any inconvenience this may cause you or your family.

Sincerely,

Barbara Lawler
Chief Privacy Officer
Intuit