



March 28, 2008

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Office of Attorney General,
Douglas F. Gansler
200 St. Paul Place
Baltimore, MD 21202

Attorney General Gansler:

As a written confirmation following communication today, March 28, with the Maryland Office of Attorney General's Administrator of the Identity Theft Program, Mr. A. Hugh Williams, Marriott International, Inc. wishes to notify you of a breach of security affecting 20 of its employees who reside in Maryland. As a business that operates in the state of Maryland, in accordance with the notification requirement under Maryland's Personal Information Protection Act, it is our understanding that under this Act, the Maryland Office of Attorney General must be notified prior to giving notice to the affected Maryland employees.

On January 31, 2008, Hewitt Associates (Hewitt), the recordkeeper for Marriott International Inc.'s welfare plans (the "Plans"), discovered that a container containing "backup tapes" given to an outside carrier to deliver to Hewitt's data center had been misplaced between the carrier's distribution site and the data center. The tapes contained information which included the employee's name and Social Security number. The container has not been located at this time.

Please contact me at (301) 380-9301, if you have any questions or need further information. Thank you.

Sincerely,

Frances E. Snyder
Vice President and Senior Counsel
Marriott International, Inc.

You have sixty (60) days to activate this membership, which will then continue for twelve (12) full months. We encourage you to activate your credit monitoring membership quickly. To redeem your Triple AdvantageSM membership, please visit <http://partner.consumerinfo.com/hewitt> and enter the code provided below, disregarding any pricing information. You will be instructed on how to initiate your online membership.

Your Credit Monitoring Activation Code: [INSERT CODE]

As part of this credit monitoring service, you will receive a copy of your credit report. When you receive your Experian credit report, review it carefully. Specifically:

- Look for accounts you did not open;
- Look for inquiries from creditors that you did not initiate; and
- Review your personal information, such as home address and Social Security number, that may not be accurate.

If you see anything you do not understand, call the dedicated Fraud Resolution Representatives. It is advisable that you check your credit report every three months for the next year.

You may also want to consider placing a fraud alert in your credit bureau file. By exercising your right under the Fair Credit Reporting Act to ask consumer reporting agencies to flag your credit file for additional scrutiny, you can make it more difficult for someone else to get credit in your name. Once the alert is in place, creditors must follow certain procedures to protect you. (Please be aware however, that these procedures might cause some processing delay when you apply for credit.) To place a fraud alert on your credit report, you may contact:

- Equifax: 888-766-0008; www.equifax.com
- Experian: 888-397-3742; www.experian.com
- TransUnion: 800-680-7289; www.transunion.com

If you prefer to mail your request to the credit bureaus, the addresses are below.

TransUnion
Fraud Victim Assistance Department
P.O. Box 6790
Fullerton, CA 92834

Equifax Credit Information Services
Consumer Fraud Division
P.O. Box 740256
Atlanta, GA 30374

Experian
Experian's National Consumer Assistance
P.O. Box 2002
Allen, TX 75013

More information about placing a fraud alert and the steps that you can take to avoid identity theft is available at:

<http://www.fightidentitytheft.com> and on the web site of the Federal Trade Commission at: <http://www.ftc.gov/bcp/edu/microsites/idtheft>. You can also obtain this information through the Maryland Office of the Attorney General at: Office of the Attorney General, 200 St. Paul Place, Baltimore, MD 21202; the telephone number and e-mail address for the Attorney General's Identity Theft Unit is: 410-576-6574; idtheft@oag.state.md.us.

SUGGESTED NEXT STEPS:

1. Decide whether to enroll in Triple AdvantageSM. You may already be protected through a different, existing program in which you have chosen to previously enroll.
2. If you suspect you are a victim of identity theft, please contact Triple AdvantageSM.
3. If you choose not to use Triple AdvantageSM, you still may wish to contact any one of the three major consumer credit bureaus to place a fraud alert on your credit report.

Please know that we deeply value your relationship with us and we sincerely apologize for this incident. Be assured that we are committed to continuing to take any and all appropriate steps to protect your confidential information now and in the future. If you have any questions, regarding this letter or your account, you may call the myHR Service Center at 1-888-88-4myHR (1-888-884-6947), Monday through Friday, 9:00 a.m. to 8:00 p.m. Eastern Time.

Sincerely,

Tracey Ballow, Plan Administrator
Marriott International, Inc. Welfare Plans

Para obtener una version en español de ésta información, llame a myHR al 1-888-88-4myHR (1-888-884-6947) de lunes a viernes entre 9:00 a.m. y 8:00 p.m. hora del este.

March 28, 2008

TO: [INSERT NAME OF AFFECTED INDIVIDUAL]
[ADDRESS]

Dear [INSERT NAME OF AFFECTED INDIVIDUAL]:

I am writing you on behalf of Marriott International, Inc.'s welfare plans (the "Plans") about an unfortunate incident involving your personal information. On January 31, 2008, Hewitt Associates (Hewitt), the Plans' recordkeeper, discovered that a container containing "backup tapes" given to an outside carrier to deliver to Hewitt's data center had been misplaced between the carrier's distribution site and the data center. The tapes contained information which included your name and Social Security number. Hewitt has worked with the carrier to try to determine the location of the container, but the container has not been located at this time.

Both the Plans and Hewitt take their responsibilities very seriously. We deeply regret the inconvenience and concern this incident may cause you. Hewitt has assured us that it has taken the necessary additional steps to prevent this incident from happening again.

Although specialized equipment is required to access the data on the missing tapes, as a protective precaution, we are providing, at no charge to you, access to an independently operated identity theft recovery service for one full year. Please note that **YOU MUST TAKE ACTION TO ACTIVATE THIS SERVICE** as described in further detail below.

FREE CREDIT MONITORING SERVICE

To enable you to detect any misuse of your information, Hewitt has partnered with ConsumerInfo.com, Inc. an Experian® company, to provide you with a full year of credit monitoring at no cost to you. This credit monitoring membership will enable you to identify possible fraudulent use of your information, and includes unlimited access to your Experian credit report and score.

Your credit monitoring product, Triple AdvantageSM, will identify and notify you of key changes that may be a sign of Identity Theft. Your complimentary membership includes:

- Initial Experian credit report
- Unlimited access to your Experian Credit Report and Credit Score
- Monitoring of all three of your national credit reports every day
- Email or SMS Text alerts when key changes are identified
- Access to dedicated Fraud Resolution Representatives
- \$50,000 Identity Theft insurance provided by Virginia Surety*, **

*Due to New York state law restrictions, identity theft insurance coverage cannot be offered to residents of New York.

**Identity Theft Insurance coverage is rarely used as banks and other creditors remain primarily liable for fraudulent activities, if any.