



SIDLEY AUSTIN LLP
 1501 K STREET, N.W.
 WASHINGTON, D.C. 20005
 (202) 738 8000
 (202) 738 8711 FAX

araul@sidley.com
 (202) 736-8477

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 BRUSSELS
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FOUNDED 1866

June 24, 2008

Via Federal Express & Fax

Executive Director of Consumer Protection
 Hawaii Department of Commerce and Consumer Affairs
 Office of Consumer Protection
 235 South Beretania Street
 Honolulu, HI 96813
 Fax: 808-586-2640

STATE OF HAWAII
 DEPARTMENT OF COMMERCE
 OFFICE OF CONSUMER PROTECTION
 JUN 25 11 04 AM '08
 RECEIVED

Re: Data Breach at Colt Express Outsourcing, Inc.

Dear Executive Director Levins:

We write to inform you of a recent data security incident on behalf of our client, CNET Networks, Inc. ("CNET"). On June 6, 2008, CNET received the attached letter from Colt Express Outsourcing Services, Inc., ("Colt") who has provided our client with employee benefit plan administrative services for the past 8 years.

Colt informed our client by this letter that on Memorial Day, Monday, May 26, 2008, Colt's offices in Walnut Creek, California were burglarized. Certain computer equipment was taken which contains the human resources data of several of their clients, including CNET. The theft of this equipment may have compromised the personal information of our client's current and former employees and their dependents, and our client is working to understand the extent of any exposure for its employees.

Colt has also informed us that they reported the break-in to Walnut Creek police and to REACT High Tech Crimes Task Force in Silicon Valley when they discovered the burglary, and that there is an ongoing criminal investigation. In speaking directly with the Walnut Creek Police on June 12, 2008, Officer Greg Leonard, the primary investigator for the incident informed us that they are not aware of any misuse of personal information as a result of this theft at this time.

Colt has provided us with data on what was stored on the stolen computers. The information included first names, last names, date of birth, Social Security numbers, address, employer, hire date, benefits group numbers, and relationship to the policy holder for around

Hawaii Office of Consumer Protection
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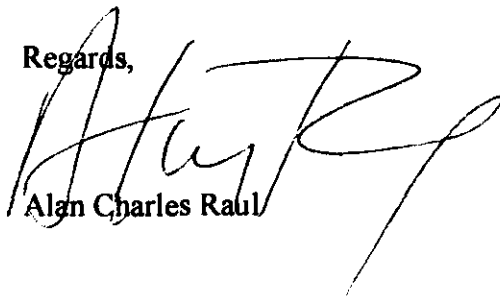
6,500 of our client's current and former employees, and their dependents. We do not have any understanding that the computers stored personal health information.

Our client is providing written notification to all affected individuals at the last home address we have on record, and a sample of our notification letter is also enclosed. Although there is no evidence of misuse of the data to date, our client's notification will also inform affected individuals that it has contracted with Equifax to provide Equifax Credit Watch™ Gold with 3 in 1 Monitoring service, including identity theft insurance, for one full year at no cost.

Through Colt's internal inquiry following the incident, and our client's own investigation into the breach, Colt has determined that the breach may have affected the personal information of a resident in your state. Although we are not aware of the exact number of individuals affected by the Colt breach, we do know that our client was among many of Colt's clients whose data were stored on the stolen computers.

Please do not hesitate to contact me at (202) 736-8477 if you have questions.

Regards,



Alan Charles Raul

Enclosures