



Tacy Lind
<tlind@northpacific.com>
12/22/2008 07:31 PM

To <breach.security@oag.state.ny.us>,
<info@cscic.state.ny.us>,
<security_breach_notification@consumer.state.ny.us>

cc

bcc

Subject Notice of Potential Data Security Breach

Please see the attached notice

Tacy Lind

SVP Human Resources/Secretary

North Pacific

An Employee-Owned Company

Phone: (503) 230-2105

Fax: (503) 238-2641

tlind@northpacific.com



NY Notice.pdf

NEW YORK STATE SECURITY BREACH REPORTING FORM

Pursuant to the Information Security Breach and Notification Act

(General Business Law §899-aa; State Technology Law §208)

Name of Entity: Northern Pacific Group, Inc.
Street Address: 10200 SW Greenburg Rd.
City: Portland State: OR Zip Code: 97223

Sector (please select one): Local Government State Government Federal Government
 Not-for-profit Commercial Educational

Type of Business (please select one): Biotech/Pharm Education Financial Services
 Health Care Insurance Retail/Internet Telecom. Transportation
 Other Distributor of building materials and wood products

Persons Affected: Total: 2,249 Dates: Breach Occurred: @11/28/2008
NY residents: 18 Breach Discovered: 12/1/2008
Consumer Notification: 12/24/08

Reason for delay, if any, in sending notice: _____

Description of Breach (please select all that apply): Hacking incident; Inadvertent disclosure;
 Stolen computer, CD, tape, etc; Lost computer, CD, tape, etc; Insider wrongdoing;
 other (specify): _____ [Attach additional description if necessary]

Information Acquired (please select all that apply): Name; SSN; Driver's license no.;
 Account number; Credit or Debit card number; Other (specify): Addresses,
dates of birth

Manner of Notification to Affected Persons (Attach Copy): Written; Electronic (email);
 Telephone; Substitute notice (provide justification). List dates of any previous (within 12 months)
breach notifications: _____

Credit Monitoring or Other Service Offered: Yes; No; Duration: One year
Service: Current, continuous credit monitoring, Provider: Kroll, Inc.
enhanced ID theft restoration

Submitted by: Tacy Lind Title: SVP Human Resources
Firm Name (if other than entity): _____
Telephone: (503) 230-2105 Email: tlind@northpacific.com

Dated: 12/19/08



Secure Processing Center | 600 Satellite Blvd | Suwanee, GA 30024

URGENT — Please Open Immediately.

<FirstName> <MiddleInitial> <LastName> <Suffix>
<Address> (Line 1)
<Address> (Line 2)
<City> <State> <Zip>
<POSTNET BARCODE>



<FirstName> <MiddleInitial> <LastName> <Suffix>
Membership Number: <Membership Number>

Member Services: 1-800-XXX-XXXX
8:00 a.m. to 5:00 p.m. (Central Time), Monday through Friday
If you have questions or feel you may have an identity theft issue,
please call ID TheftSmart member services

Dear <FirstName> <MiddleInitial> <LastName> <Suffix>,

On Monday, December 1, 2008, we discovered that several laptops and other computer equipment belonging to our Human Resources and Information Technology departments in Portland, Oregon had been stolen sometime during Friday evening.

Since the incident, we have examined all information stored on these computers, searching for sensitive data about our employees, customers, vendors and our business. As a result, we found that two of the stolen computers stored files containing names, addresses, Social Security numbers, and dates of birth for current and certain former employees. These files are in hidden locations on these computers and are password protected.

Although we have no reason to believe that this information has been improperly accessed or misused, we want to make you aware of the incident and the steps we have taken to guard against potential identity fraud.

First, we filed a police report with our local law enforcement and notified building security. We are regularly requesting updated information on their investigations. We contacted regulatory authorities and the three national credit repositories—Equifax, Experian, and TransUnion—to advise them of the incident.

Because securing your personal information is so important to us, North Pacific has engaged Kroll Inc., the world's leading risk consulting company, to provide its ID TheftSmart™ service. Kroll's Fraud Solutions team has more experience than any other organization when it comes to helping people who have experienced the unintentional exposure of confidential data. We are providing you FREE access to:

- > **Current Credit Report.** Kroll offers you access to an up-to-date credit report from Experian. If you suspect fraudulent activity, please call the Kroll team
- > **Continuous Credit Monitoring.** Monitoring alerts make you aware of key changes, using data from all three major national credit repositories, in your credit file that could indicate the kind of unauthorized activity commonly associated with identity theft and fraud. *Consumer Credit Report and Credit Monitoring Authorization Form required.*
- > **Enhanced Identity Theft Restoration.** Licensed Investigators who truly understand the problems surrounding identity theft will help restore your name and credit if either should be affected by this incident. The investigators do most of the work!

You may call 1-800-XXX-XXXX, 8:00 a.m. to 5:00 p.m. (Central Time), Monday through Friday, if you have any questions or feel you may have an identity theft issue.

Please know that your privacy is of the utmost importance to us. We truly apologize for any inconvenience this incident may cause you and are currently evaluating and implementing steps to prevent a similar occurrence.

Sincerely,

Tracy A. Lind
Senior Vice President of Human Resources
North Pacific