

**North Carolina Security Breach Reporting Form
Pursuant to the Identity Theft Protection Act of 2005**

Name of Business Owning or Licensing Information Affected by the Breach: Aon Consulting
 Address: 1100 Reynolds Blvd
Winston Salem, NC 27105
 Telephone: (336) 728-2220
 Fax: _____
 Email: crystal_d_bohr@aon.com

PLEASE SUBMIT FORM TO:
 Consumer Protection Division
 NC Attorney General's Office
 9001 Mail Service Center
 Raleigh, NC 27699-9001
 Telephone: (919) 716-6000
 Toll Free in NC: (877) 566-7226
 FAX: (919) 716-6050

Date Security Breach Reporting Form submitted: 04/18/2008
 Date the Security Breach was discovered: 04/09/2008
 Estimated number of affected individuals: 626
 Estimated number of NC residents affected: 18

Name of business maintaining or possessing information that was the subject of the Security Breach, if the business that experienced the Security Breach is not the same entity as the business reporting the Security Breach (pursuant to N.C.G.S. § 75-65(b)): Aon Consulting

Describe the circumstances surrounding the Security Breach and state whether the information breached was in electronic or paper format: Social Security numbers were sent on postcards reminding the recipients to activate their Healthcare FSA debit card. Though numbers printed were not identified as a SS# and were printed as continuous 7-9 digit numbers, it may still have been recognizable as a SS#.

Regarding electronic information breached, state whether the information breached or potentially breached was password protected or encrypted in some manner. N/A If so, please describe the security measures protecting the information: _____

Describe any measures taken to prevent a similar Security Breach from occurring in the future: _____
Additional controls will be placed around all extracts completed by all of Aon vendors prior to being released into production.

Date affected NC residents were/will be notified: 04/17/2008. Letters were mailed to participants notifying them of this form 04/15/2008 -

If there has been any delay in notifying affected NC residents, describe the circumstances surrounding the delay pursuant to N.C.G.S. § 75-65(a) and (c): We have had to wait for client approval on letters prior to releasing them.

If the delay was pursuant to a request from law enforcement pursuant to N.C.G.S. § 75-65(c), please include the written request or the contemporaneous memorandum.

How NC residents were/will be notified? (pursuant to N.C.G.S. § 75-65(e))
 Please attach copy of the notice if in written form or a copy of any scripted notice if in telephonic form.

written notice
 electronic notice (email)
 telephone notice
 substitute notice

Signature: Bobbie M Gregg Date: 04-18-08
 Contact Person, Title: Bobbie M. Gregg, Vice President and Global Chief Privacy Officer
 Address: 200 East Randolph Street, 8th floor, Chicago, IL 60601
 (if different from above)
 Telephone: 312-381-2642 Fax: 312-381-6708 Email: bobbie_gregg@aon.com

April 11, 2008

Dear [Employee Name],

I am writing to provide you with information about an incident that resulted in the printing of your social security number on the postcard recently sent by U.S. mail to you to remind you to activate your Healthcare FSA benefit card. Aon is committed to respecting personal privacy and safeguarding individual record confidentiality; and we regret that this incident occurred.

Although the numbers printed on the postcard were not identified as a social security number and were printed as continuous digit numbers, the number may still have been recognizable to you or others as a social security number. The postcard was mailed between April 5th and 7th.

We do not have any evidence that your information has been misused. However, because your information has been exposed, we have arranged with Debix to provide you with one year of identity theft prevention services, at no charge to you.

Unlike traditional credit monitoring services which only notify you after credit has already been opened in your name, Debix is a preventative measure to guard against Identity Theft. This service enables you to reject and accept credit requests under your name through an authentication system that ensures your identity. Therefore, this stops potential theft before it happens by calling you at one of the numbers you provide.

Debix continuously monitors all transactions and will notify law enforcement immediately of any suspicious or fraudulent patterns. Finally, you also have been provided up to \$25,000 Identity Theft Protection upon discovery of fraud. Always notify the local police if you believe you are the victim of identity theft.

In order to enroll into this service, Debix will:

- Set fraud alerts every 90 days to the major credit bureaus; Experian, TransUnion, and Equifax.
- Register up to three numbers to contact you in order to authenticate any requests.
- Assign a Debix Safe Number to you and will be included in your credit file; alerting creditors of the fraud alert and to call the Identity Protection Network for authentication. You no longer have to provide your personal number when applying for credit as a Debix safe consumer.
- Provide Real-Time Fraud reporting as it happens to law enforcement.
- Provide Fraud recovery services should you be the victim of identity theft.

You have one hundred and twenty (120) days until August 14, 2008, to activate this membership, which will then continue for 12 months from the date of activation. If you would like to take advantage of the Debix coverage, there are two ways to register: on line at www.debix.com/safe or by mail using the enclosed form.

Your activation PIN is [insert activation code]. You must have this Code to enroll.

Please note that part of the sign-up process includes receiving a phone call from Debix soon after you initiate the registration process. Secondly, a welcome kit will be provided of your "Debix Safe Number" to carry with you at all times and a brief explanation of our services. If you have questions about Debix or its coverage, please contact them directly at (888) 332-4963. Their support is available Monday – Friday, 7 a.m. – 7 p.m. Central time.

Please accept our sincerest apologies. Please know that we take the security and confidentiality of personal information very seriously. As a result of this incident, we are undertaking a review of our security measures and processes and, as appropriate, will implement additional security measures. If you should have any additional questions about this incident, you may contact Aon Consulting at 1-877-371-9963.

Sincerely,



Bobbie M. Gregg
Vice President and Chief Privacy Officer