

**North Carolina Security Breach Reporting Form
Pursuant to the Identity Theft Protection Act of 2005**

Name of Business Owning or Licensing Information Affected by the
Breach: North Pacific Group, Inc.
Address: 10200 SW Greenburg Rd.
Portland, OR 97223
Telephone: (800) 547-8440
Fax: (503) 238-2641
Email: t1ind@northpacific.com

PLEASE SUBMIT FORM TO:
Consumer Protection Division
NC Attorney General's Office
9001 Mail Service Center
Raleigh, NC 27699-9001
Telephone: (919) 716-6000
Toll Free in NC: (877) 566-7226
FAX: (919) 716-6050

Date Security Breach Reporting Form submitted: 12/23/08
Date the Security Breach was discovered: 12/1/08
Estimated number of affected individuals: 2,249
Estimated number of NC residents affected: 7

Name of business maintaining or possessing information that was the subject of the Security Breach, if the business that experienced the Security Breach is not the same entity as the business reporting the Security Breach (pursuant to N.C.G.S. § 75-65(b)): N/A

Describe the circumstances surrounding the Security Breach and state whether the information breached was in electronic or paper format: Two laptop computers were stolen that contained the sensitive information. Information stored electronically.

Regarding electronic information breached, state whether the information breached or potentially breached was password protected or encrypted in some manner. Yes If so, please describe the security measures protecting the information: Relevant files are hidden on the computers and are password-protected.

Describe any measures taken to prevent a similar Security Breach from occurring in the future: Currently evaluating and implementing steps to prevent a similar occurrence.

Date affected NC residents were/will be notified: 12/24/08

If there has been any delay in notifying affected NC residents, describe the circumstances surrounding the delay pursuant to N.C.G.S. § 75-65(a) and (c): _____

If the delay was pursuant to a request from law enforcement pursuant to N.C.G.S. § 75-65(c), please include the written request or the contemporaneous memorandum.

How NC residents were/will be notified? written notice
(pursuant to N.C.G.S. § 75-65(e)) electronic notice (email)
Please attach copy of the notice if in written form or a copy of telephone notice
any scripted notice if in telephonic form. substitute notice

Signature: Tacy Lind Date: 12/23/08
Contact Person, Title: Tacy Lind, SVP Human Resources
Address: _____
(if different from above) _____
Telephone: (503) 230-2105 Fax: (503) 238-2641 Email: t1ind@northpacific.com



Secure Processing Center | 600 Satellite Blvd | Suwanee, GA 30024

URGENT — Please Open Immediately.

<FirstName> <MiddleInitial> <LastName> <Suffix>
<Address> (Line 1)
<Address> (Line 2)
<City> <State> <Zip>
<POSTNET BARCODE>



<FirstName> <MiddleInitial> <LastName> <Suffix>
Membership Number: <Membership Number>

Member Services: 1-800-XXX-XXXX
8:00 a.m. to 5:00 p.m. (Central Time), Monday through Friday
If you have questions or feel you may have an identity theft issue,
please call ID TheftSmart member services

Dear <FirstName> <MiddleInitial> <LastName> <Suffix>,

On Monday, December 1, 2008, we discovered that several laptops and other computer equipment belonging to our Human Resources and Information Technology departments in Portland, Oregon had been stolen some-time during Friday evening.

Since the incident, we have examined all information stored on these computers, searching for sensitive data about our employees, customers, vendors and our business. As a result, we found that two of the stolen computers stored files containing names, addresses, Social Security numbers, and dates of birth for current and certain former employees. These files are in hidden locations on these computers and are password protected.

Although we have no reason to believe that this information has been improperly accessed or misused, we want to make you aware of the incident and the steps we have taken to guard against potential identity fraud.

First, we filed a police report with our local law enforcement and notified building security. We are regularly requesting updated information on their investigations. We contacted regulatory authorities and the three national credit repositories—Equifax, Experian, and TransUnion—to advise them of the incident.

Because securing your personal information is so important to us, North Pacific has engaged Kroll Inc., the world's leading risk consulting company, to provide its ID TheftSmart™ service. Kroll's Fraud Solutions team has more experience than any other organization when it comes to helping people who have experienced the unintentional exposure of confidential data. We are providing you FREE access to:

- > **Current Credit Report.** Kroll offers you access to an up-to-date credit report from Experian. If you suspect fraudulent activity, please call the Kroll team
- > **Continuous Credit Monitoring.** Monitoring alerts make you aware of key changes, using data from all three major national credit repositories, in your credit file that could indicate the kind of unauthorized activity commonly associated with identity theft and fraud. *Consumer Credit Report and Credit Monitoring Authorization Form required.*
- > **Enhanced Identity Theft Restoration.** Licensed Investigators who truly understand the problems surrounding identity theft will help restore your name and credit if either should be affected by this incident. The investigators do most of the work!

You may call 1-800-XXX-XXXX, 8:00 a.m. to 5:00 p.m. (Central Time), Monday through Friday, if you have any questions or feel you may have an identity theft issue.

Please know that your privacy is of the utmost importance to us. We truly apologize for any inconvenience this incident may cause you and are currently evaluating and implementing steps to prevent a similar occurrence.

Sincerely,

Tracy A. Lind
Senior Vice President of Human Resources
North Pacific