

North Carolina Security Breach Reporting Form Pursuant to the Identity Theft Protection Act of 2005

Name of Business Owning or Licensing Information Affected by the Breach: Robotic Industries Association **PLEASE SUBMIT FORM TO:**
 Address: 900 V. Starr Way Suite 140 Consumer Protection Division
Ann Arbor, MI 48108 NC Attorney General's Office
 Telephone: 734 994-6068 9001 Mail Service Center
 Raleigh, NC 27699-9001
 Fax: 734 994-3338 Telephone: (919) 716-6000
 Email: jstein@robotics.org Toll Free in NC: (877) 566-7226
 FAX: (919) 716-6050

Date Security Breach Reporting Form submitted: 12-20-07
 Date the Security Breach was discovered: 12-11-07
 Estimated number of affected individuals: 1500
 Estimated number of NC residents affected: 38

Name of business maintaining or possessing information that was the subject of the Security Breach, if the business that experienced the Security Breach is not the same entry as the business reporting the Security Breach (pursuant to N.C.G.S. § 75-65(b)): _____

Describe the circumstances surrounding the Security Breach and state whether the information breached was in electronic or paper format: Unauthorized person hacked into admin portion of all websites and obtained credit card info

Regarding electronic information breached, state whether the information breached or potentially breached was password protected or encrypted in some manner: Yes If so, please describe the security measures protecting the information: Password and login required to enter system. A sophisticated hacker cracked the code.

Describe any measures taken to prevent a similar Security Breach from occurring in the future: we have tightened login procedure and removed credit card data.

Date affected NC residents were/will be notified: 12-19-07 via mail

If there has been any delay in notifying affected NC residents, describe the circumstances surrounding the delay pursuant to N.C.G.S. § 75-65(a) and (c): _____

If the delay was pursuant to a request from law enforcement pursuant to N.C.G.S. § 75-65(c), please include the written request or the contemporaneous memorandum.

How NC residents were/will be notified? (pursuant to N.C.G.S. § 75-65(e))
 Please attach copy of the notice if in written form or a copy of any scripted notice if in telephonic form.

written notice
 electronic notice (email)
 telephone notice
 substitute notice

Signature: Jeffrey A. Stein Date: 12-20-07
 Contact Person, Title: Jeffrey A. Stein, Exec. VP
 Address: _____
 Telephone: 734 994 6068 Fax: 734 994 3338 Email: jstein@robotics.org

Robotic Industries Association
P.O. Box 3724,
Ann Arbor, Michigan 48106

December 18, 2007



ROBOTIC INDUSTRIES ASSOCIATION

[FIRST NAME] [LAST NAME]
[STREET ADDRESS]
[CITY], [STATE] [ZIP]

Notification of Unauthorized Acquisition of Private Information

Dear [FIRST NAME] [LAST NAME],

We are writing to you because of a recent security incident at Robotic Industries Association. On or around December 10, 2007, credit card information was compromised by a computer hacker that gained access to the association's secure administration site for Robotics Online. Within hours of learning of this, site protection was reinforced. We are currently not accepting online credit card transactions, but expect to restore that functionality in the near future. The police have been notified of this incident.

To protect yourself from the possibility of identity theft, we recommend that you immediately contact your credit card provider and close your account. Tell them that your account may have been compromised. If you want to open a new account, ask them to give you a PIN or password. This will help control access to the account.

We're very sorry for the inconvenience this has caused and assure you that we are working diligently to prevent future attacks on our Web site. We value your support of our trade association and look forward to maintaining our relationship with you in the future. For more information on identity theft, we suggest that you visit the Web site of the Federal Trade Commission at www.consumer.gov/idtheft. We also recommend that you place a fraud alert on your credit files. A fraud alert lets creditors know to contact you before opening new accounts. Just call any one of the three credit reporting agencies at a number below. This will let you automatically place fraud alerts with all of the agencies. You will then receive letters from all of them, with instructions on how to get a free copy of your credit report from each.

Experian
888-397-3742

Equifax
800-525-6285

TransUnion
800-680-7289

If you have additional questions, please call First Advantage Membership Services, who is assisting Robotic Industries Association with answering your inquiries. They can be reached toll-free at 1-888-217-0294.

With sincere apologies,



Jeffrey A. Burnstein
Executive Vice President
Robotic Industries Association