

North Carolina Security Breach Reporting Form  
Pursuant to the Identity Theft Protection Act of 2005

NOV - 3 2008

Name of Business Owning or Licensing Information Affected by the Breach: ID Experts / Howard University  
Address: REBECCA SEAMAN 8125 SW Cascade Ave  
Suite 310, Beaverton OR, 97008  
Telephone: 503-736-4596  
Fax: 503-736-4507  
Email: rebecca.seaman@idexperts  
corp.com

PLEASE SUBMIT FORM TO:  
Consumer Protection Division  
NC Attorney General's Office  
9001 Mail Service Center  
Raleigh, NC 27699-9001  
Telephone: (919) 716-6000  
Toll Free in NC: (877) 566-7226  
FAX: (919) 716-6050

Date Security Breach Reporting Form submitted: 9/12

Date the Security Breach was discovered: around 8/15

Estimated number of affected individuals: 7247

Estimated number of NC residents affected: 78

Name of business maintaining or possessing information that was the subject of the Security Breach, if the business that experienced the Security Breach is not the same entity as the business reporting the Security Breach (pursuant to N.C.G.S. § 75-65(b)): Howard University

Describe the circumstances surrounding the Security Breach and state whether the information breached was in electronic or paper format: stolen laptop

Regarding electronic information breached, state whether the information breached or potentially breached was password protected or encrypted in some manner. yes If so, please describe the security measures protecting the information: password protected & encrypted

Describe any measures taken to prevent a similar Security Breach from occurring in the future: re-evaluate security standards

Date affected NC residents were/will be notified: 9/12

If there has been any delay in notifying affected NC residents, describe the circumstances surrounding the delay pursuant to N.C.G.S. § 75-65(a) and (c): \_\_\_\_\_

If the delay was pursuant to a request from law enforcement pursuant to N.C.G.S. § 75-65(c), please include the written request or the contemporaneous memorandum.

How NC residents were/will be notified? (pursuant to N.C.G.S. § 75-65(e))

- written notice
- electronic notice (email)
- telephone notice
- substitute notice

Please attach copy of the notice if in written form or a copy of any scripted notice if in telephonic form.

Signature: [Signature] Date: 10/29/08  
Contact Person, Title: Rebecca Seaman, CIRT Coordinator  
Address: \_\_\_\_\_  
(if different from above) \_\_\_\_\_  
Telephone: 503-736-4596 Fax: \_\_\_\_\_ Email: rebecca.seaman@  
idexpertscorp.com



September 10, 2008

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Dear Attorney General Cooper:

This letter is to inform you of a privacy incident affecting residents of your state. We have been hired by Howard University to notify and provide identity theft protection to the population of persons whose personal information was compromised as the result of the stolen laptop that occurred in late August, 2008. There were a total of 78 affected residents in North Carolina.

ID Experts and Howard University wanted to inform you of this privacy incident and make you aware that Howard University has secured robust protection for those who were affected. In addition to making sure that Howard University properly notified those whose information was compromised, our company is also providing a one-year membership in our identity theft protection and restoration program. The service includes a dedicated toll free number for members of the affected class to call, a website dedicated to this event, 12 months of credit monitoring, as well as fraud restoration services and a \$30,000 insurance reimbursement component should anyone experience identity theft as a result of this incident. This membership is paid for entirely by Howard University.

Our company has been providing identity theft services to individuals and organizations since 2003. We have been a leader in the industry since then, and we also recently received a blanket purchase agreement from the General Services Administration (GSA), to provide independent risk analysis to state or federal agencies in the event of a data breach. We have serviced over 100 data breaches and millions of victims in this time.

We have included a copy of the notification letter here to provide you with more details about the incident itself as well as the offering. Please do not hesitate to contact us if you have any questions about this privacy incident or the assistance we have provided to Howard University.

Most sincerely,

A handwritten signature in black ink, appearing to read "Christine Arevalo".

Christine Arevalo

Director of Critical Incident Response

*Enclosure*