



Camp ★ Starfish

March 19, 2008

Via Certified Mail, Return Receipt Requested

Office of Attorney General Martha Coakley
One Ashburton Place
Boston, MA 02108
Phone: (617) 727-2200

To Attorney General Coakley:

Pursuant to Mass. Gen. Laws Ch. 93H, I am writing to inform you that access to sensitive data regarding some of Camp Starfish's applicants may have been compromised. Between January 24, 2007 and March 3, 2008, the social security numbers and other personal information, such as names, addresses, phone numbers and email addresses, of applicants who applied online for positions with Camp Starfish were accessible via the Internet. Camp Starfish's online application created a "txt" file that contained the applicants' personal information, which, unbeknownst to Camp Starfish, could then be accessed by others besides authorized Camp Starfish personnel.

After receiving a phone call on March 3, 2008 about this matter, I immediately had the online application removed from the Camp Starfish website until such time that it could be modified to ensure that any related "txt" files would no longer be accessible via the Internet. I also contacted Yahoo! and had it remove any and all of its cached files relating to the Camp Starfish applications referenced above. To my knowledge, none of the other commonly used search engines, such as Google and MSN, have Camp Starfish's applications cached. It is our estimation that approximately 32 Massachusetts residents, of which 30 had provided their social security numbers, were affected by this compromise. At this time, Camp Starfish is also notifying those Massachusetts residents that have been affected, as well as the Director of the Massachusetts Office of Consumer Affairs and Business Regulation.

Please contact me at 781-890-7827 if you have any questions.

Sincerely,

Emily Golinsky
Executive Director
Camp Starfish



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ATTORNEY GENERAL'S OFFICE
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March 27, 2008

Via Certified Mail, Return Receipt Requested


Commonwealth of Massachusetts
Office of the Attorney General
Attn: Scott D. Schafer, Assistant Attorney General
One Ashburton Place
Boston, MA 02108

Dear Mr. Schafer,

As requested, please find enclosed a sample of the notice Camp Starfish provided to affected Massachusetts residents. The attached is a sample notification letter; for each letter sent, the statements regarding the type of personal information made available was modified based on the particular circumstances affecting the individual receiving the notice.

If you require any further information or material, please do not hesitate to contact me at the Camp Starfish office, at 781-890-7827.

Sincerely,


Emily Golinsky
Executive Director



SAMPLE NOTIFICATION

March [], 2008

Via Certified Mail, Return Receipt Requested

[Insert applicant name]

[Insert address]

Dear **[insert first name]**:

It has come to Camp Starfish's attention that there was an unknown glitch in our online application process that made the online application you submitted accessible on the Internet by more than just senior Camp Starfish staff. As you may recall, the application contained your personal information, including your name, social security number, address, phone number and email address. We have taken steps to rectify this situation. In addition to alerting you to this issue, we wanted to provide you with additional information regarding other methods to protect your personal information. You have the right to obtain a police report and request a security freeze on your credit report. A credit reporting agency, such as Equifax, Experian or TransUnion, may not charge you a fee for placing, lifting or removing a security freeze if you provide the agency with a police report, otherwise, the agency may charge you up to \$5. If you decide not to obtain a police report, but would still like to place a security freeze on your credit report, please submit a receipt to me within 30 days of submitting the freeze request to the credit agencies and Camp Starfish will reimburse you up to a maximum of \$15.

To obtain a security freeze, you must send a written request by regular, certified or overnight mail with your name, address, date of birth, social security number, and credit card number and expiration date (if applicable) to each credit agency. Moreover, each agency has specific requirements to place a security freeze that you should review before submitting your written request. Below is the contact information for the credit agencies:

Equifax

Order credit reports by phone: 800-685-1111

Place a fraud alert on a credit report: 888-766-0008

www.equifax.com

Experian

Order credit reports by phone or to report fraud or identity theft: 888-397-3742

www.experian.com



Camp ★ Starfish

TransUnion

Order credit reports by phone: 877-322-8228

Dispute an item on your credit report: 800-916-8800

Fraud Victim Assistance Department: 800-680-7289

www.transunion.com

Please be alert to fraudulent and/or "phishing" emails or any other similar suspicious activity. While this is an unfortunate incident, please understand that Camp Starfish is committed to ensuring that this does not occur in the future.

Please call me at 781-890-7827 if you have any questions.

Sincerely,

Emily Golinky
Camp Starfish, Executive Director