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April 2, 2009

VIA UPS OVERNIGHT MAIL

Office of the Attorney General
One Ashburton Place
Boston, Massachusetts 02108

Office of Consumer Affairs and Business Regulation
Ten Park Plaza, Suite 5170
Boston, MA 02116
Attn: Director, Undersecretary Daniel Crane

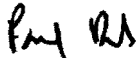
Dear Sir/Madam:

As outside counsel for Fujitsu Consulting Inc. ("Fujitsu"), I write to inform you about an incident involving the personal information of 58 of your residents. Specifically, on July 28, 2008, a package containing an electronic storage device was lost in-transit from Fujitsu offices in New York City to Montreal by national overnight courier. The courier service and law enforcement officials were immediately notified.

The device lost had information from many information technology projects. Since the loss of that data, Fujitsu has been diligently combing through the data for instances of sensitive personal information requiring notice under State laws. With respect to a project performed for The Travelers Insurance Company in 2004, Fujitsu has found 3,410 instances of name and Social Security Number, 58 of which were in connection with your residents.

Fujitsu is sending notice to the individuals in question, as well as offering, at no cost to the consumer, one year's subscription in the fraud alert product Debix. Please feel free to contact me with any further questions.

Very truly yours,



Paul J. Bond

PJB:em



FAX TRANSMITTAL

From: BOND, PAUL

Direct Phone:

Direct Fax: Princeton

Date/Time: 4/15/2009 / 11:47:15 AM

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Total Number Of Pages Including Cover Page: 4

To Assistant AG Choy-Seymour
 Company _____
 Fax 617275765
 Phone _____

Copies To:

Name		

Subject: Fujitsu Consulting – MA Notice (Draft)

Notes:
 Ms. Choy-Seymour,

 In response to your request, please find enclosed a draft of Fujitsu's planned letter to MA residents.

 Paul Bond
 609-520-6393
 pbond@reedsmith.com

If you do not receive all of the pages, please call the sender at:

PLEASE NOTE: The information contained in this facsimile message may be privileged and confidential, and is intended only for the use of the individual(s) or entity named above who has been specifically authorized to receive it. If the reader is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify us immediately by telephone and return all pages to the address shown above. Thank you.

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 OAKLAND ♦ MUNICH ♦ ABU DHABI ♦ PRINCETON ♦ NORTHERN VIRGINIA ♦ WILMINGTON ♦ SILICON VALLEY ♦ DUBAI ♦ CENTURY CITY ♦ RICHMOND ♦ GREECE

Nanette W. Mantell ♦ Office Administrative Partner ♦ A Limited Liability Partnership formed in the State of Delaware

Complimentary Debix Identity Protection

Activation Code: <XXXXXXXXXXXX>

Signup Link: <http://www.debix.com/xxx>

Breach Hotline: XXX-XXX-XXX

Insert Date

Insert Victim Name
Insert Street Address
Insert City, State, and Zip

Dear Insert Victim's Name:

We write to inform you about an incident involving your personal information. Specifically, on July 28, 2008, a package containing an electronic storage device was lost in-transit from our offices in New York City to Montreal by national overnight courier. That device had information about certain information technology projects (including your sensitive personal information, such as your name, address, and Social Security number) we performed for The Travelers Insurance Company in 2004 by a company we acquired in 2007. The courier service and law enforcement officials were immediately notified, and both are investigating.

Right now, we have no evidence or reason to believe that your information has actually been accessed or misused in any way. Even so, to help safeguard you from misuse of your personal information, we have arranged for you to receive 12 months of identity protection under the Debix Identity Protection Network at no cost to you. From the date that you set up your account, Debix will place a statement on your credit file asking the potential new creditor to verify your identity before completing the transaction. Using your phone, you can stop new accounts not initiated by you. This service also includes a \$25,000 Identity Theft Insurance Policy, the Debix on-call investigations team to assist you in the event that your information is used fraudulently, and Debix recovery services, if needed, to assist you in restoring your credit file.

Debix has a simple Internet-based verification and enrollment process. To sign up, go to <http://www.debix.com/xxxxx>. You will need to provide the activation code that is listed at the top of this page. Once you have entered your activation code, click on "Sign up now" on the right side of the page and follow the web site's instructions. Please note that if you enroll online, part of the sign-up process may include receiving a phone call from Debix soon after you initiate the registration process. You have 90 days from the receipt of this letter to register.

Alternatively, if you do not wish to register over the internet, or have questions regarding this incident, we have setup a special hotline at xxx-xxx-xxxx. For those wishing to register via the U.S. Postal Service, we have included a mail-in registration form.

This service will be valid for one year from the date you register for it. If you have questions about Debix or its coverage, please contact them directly at 888-332-4963. Their support is available Monday to Friday, 9 am to 5 pm, all Central time.

As a Massachusetts resident, you have the right to obtain a police report if you experience an actual incident of identity theft. You also have the right to place a security freeze on your credit file. A security freeze helps prevent unauthorized loans or other credit from being approved in your name. Placing a security freeze, however, may delay your ability to obtain credit. You may request a security freeze on your credit report by submitting a written request to:

Equifax Security Freeze
P.O. Box 105788
Atlanta, GA 30348

Experian Security Freeze
P.O. Box 9554
Allen, TX 75013

TransUnion
Fraud Victim Assistance
Department
P.O. Box 6790
Fullerton, CA 92834

Please note that the written request to Equifax must be made via certified mail. In addition, security freeze requests may also be made to Experian by logging onto www.experian.com/freeze, and to TransUnion by logging onto <https://annualcreditreport.transunion.com/fa/securityFreeze/landing> or calling 888-909-8872.

When you request a security freeze, include your full name, with middle initial and any suffixes. Also include your:

- Social Security number;
- Date of birth (month, day and year);
- Current address and previous addresses for the past two years;
- Any applicable fee or incident report with a law enforcement agency or the Department of Motor Vehicles.

The request also should include a copy of a government issued identification card, such as a driver's license, state or military ID card, and a copy of a utility bill, bank or insurance statement. Each copy should be legible, display your name and current mailing address, and the date of issue (statement dates must be recent). The consumer reporting agency may charge a reasonable fee of up to \$5.00 to place a freeze or remove a freeze, unless you are a victim — or the spouse of a victim — of identity theft, and have submitted a valid police report for the identity theft to the consumer reporting agency.

You may also place a fraud alert on your file. When you place any type of fraud alert on your credit file, you are entitled to a free copy of your credit report. Look for accounts that aren't yours, debts you don't owe, or any other inaccuracies (e.g., wrong social security number or home address). If you find an error, contact the credit reporting agency directly.

Finally, you should also monitor your financial statements for unauthorized activity.

You can rest assured that we take this situation seriously, and are taking steps to prevent this from happening again. We remain committed to doing everything we can to protect your privacy.

If you have any questions about this situation, please call us Monday through Friday between 8 am – 5 pm (EDT) at Insert Telephone Number. We deeply regret any inconvenience caused by this incident.

Sincerely,

Author
Business Unit
Title