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Robin E. Tuttle
*Assistant General Counsel
Regulatory Affairs*

Via First Class Mail

April 20, 2009

Massachusetts Attorney General
Martha Coakley
McCormack Building
One Ashburton Place
Boston, MA 02108

Director of Consumer Affairs and Business Regulation
Daniel C. Crane
Ten Park Plaza, Suite 5170
Boston, MA 02116

Re: Possible Employee Information Security Breach

Dear Ms. Coakley and Mr. Crane:

In accordance with Mass. Gen. Laws ch. 93H (H.B. 4144), I am writing to give you notice of a possible security breach affecting the personal information of current and certain former employees of FairPoint Communications. Of the employees affected by the possible security breach, 136 are residents of Massachusetts. On April 8, 2009, FairPoint discovered that a portable data device containing personal information about our current and certain former employees had been missing for perhaps as much as approximately two weeks from a FairPoint office location. The use of such a portable data device was a violation of FairPoint's Information Technology Policy.

No customer information was involved in this potential breach. Immediately following discovery of the possible breach, FairPoint launched a thorough internal investigation into this matter. FairPoint also has retained an outside investigator that is conducting an on-going investigation at this time.

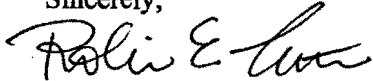
So far there is no indication that any unauthorized person has used or is misusing the information. Nonetheless, in an abundance of caution, we have decided to notify all current employees and certain former employees of this possible breach, notify the major national credit agencies and provide credit protection services to assist our employees in detecting any possible misuse of their personal information. FairPoint will mail written notices to all affected individuals over the next few days. A copy of the form of notice letter is enclosed and contains more detailed information about the occurrence and the steps we have taken to assist employees in protecting their personal information.

Massachusetts Attorney General
Director of Consumer Affairs and Business Regulation
April 20, 2009
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Protecting our employees' personal information is a priority at FairPoint. While we immediately took additional steps to further protect our employees' personal information after becoming aware of the possible breach, we will continue to review our information security processes and procedures and will evaluate the use of other appropriate safeguards.

If you should have any questions, please do not hesitate to contact me at 704-227-3665.

Sincerely,



Robin E. Tuttle
Assistant General Counsel – Regulatory Affairs

521 East Morehead Street
Suite 500
Charlotte, NC 28202
704.227.4590 Direct Line
704.344.0282 Fax

April 20, 2009

Dear FairPoint Communications Employee:

This letter is to advise you that we have become aware of a possible data security breach affecting our employees and to share with you certain proactive steps we have taken to address any such breach. On April 8, 2009, we discovered that certain personal information about our current and certain former employees had been missing for perhaps as much as approximately two weeks from a FairPoint office location. The missing personal information included names, home addresses and phone numbers, Social Security numbers, birthdates and certain compensation and employment information (but no bank account information). No customer information was involved in this potential breach. As a precautionary measure, we are notifying you of this occurrence and providing you with tools and information to help prevent and detect identity theft.

Steps We Have Taken to Protect You

Immediately following discovery of the possible breach, FairPoint launched a thorough internal investigation into this matter and has retained an outside investigator to conduct a further investigation. FairPoint also has notified the Attorney General or other state regulator in your state of residence where required by law. We also have set up a toll-free number (1-866-996-3621) to answer your questions.

To assist you in detecting any possible misuse of personal information, FairPoint has retained Debix, Inc., a specialist in identity theft protection, to provide you with one year of free credit monitoring. FairPoint has already advised the three major U.S. credit bureaus about this occurrence and this free credit monitoring service will enable you to monitor, protect against and assist in resolving fraudulent or suspicious activity on your credit report that may have occurred since the date of the possible breach. You will soon be receiving a notification letter from Debix describing how to register for and take advantage of these credit monitoring services. If you have difficulty opening an account or have questions about your registration letter or the service, you can contact Debix Customer Support at 1-888-332-4963.

Additional Ways to Help Protect Yourself

There are other things you can do to help protect yourself from fraud or identity theft. You should be vigilant against the possibility of fraud and/or identity theft by monitoring your account statements and credit reports for unusual activity.

For additional protection, you may want to contact the three major credit agencies to request that a "fraud alert" and/or "security freeze" be placed on your credit file. A fraud alert is a consumer statement added to your credit file that warns creditors that you may be a victim of identity theft and requests that any creditors contact you before they open any new accounts or change your existing accounts. A "security freeze" generally will prevent creditors from accessing your credit file without your consent. There is no charge for requesting a fraud alert but the credit bureaus may charge a fee to place a freeze on your account. As soon as you alert one credit agency of a fraud alert, that agency should alert the other two agencies to place fraud alerts on your account as well.

<u>Credit Agency</u>	<u>Telephone</u>	<u>Website</u>
Equifax	1-888-766-0008	www.equifax.com
Experian	1-888-397-3742	www.experian.com
TransUnion	1-800-680-7289	www.transunion.com

You are entitled under U.S. law to one free credit report annually from each of the three major credit agencies listed above. Reviewing your credit report will allow you to confirm that no new accounts have been opened without your knowledge and may give you early notice of any potential fraud or incidents of identity theft. To order your free credit report, visit www.annualcreditreport.com or call toll-free 1-877-322-8228.

If you see anything suspicious or that you do not understand on your credit report, call the credit reporting agency and their credit bureau staff will review your report with you. If there is evidence of fraudulent activity on your credit reports, call your local police or sheriff's office and file a report. Make sure to obtain a copy of the police report because you may need to provide the report to creditors to clear your record. You also should file a complaint with the U.S. Federal Trade Commission (FTC) at www.ftc.gov/idtheft or at 1-877-ID-THEFT (1-877-438-4338). You can also contact the FTC at:

Federal Trade Commission
Consumer Response Center
600 Pennsylvania Avenue, NW
Washington, DC 20580

Your complaint will be added to the FTC's Identity Theft Data Clearinghouse, where it will be accessible to law enforcement officials for their investigations.

Protecting our employees' personal information is a priority at FairPoint. While we immediately took additional steps to further protect employees' personal information when we were made aware of the possible breach, we will continue to review our security processes and procedures and evaluate the use of other appropriate safeguards. We regret the occurrence of this event and any inconvenience that may result.

Sincerely,



Gary C. Garvey
Senior Vice President, Human Resources

521 E. Morehead Street
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Charlotte NC 28202
(704) 344-8150 telephone
(704) 344-1594 facsimile

Robin E. Tuttle
Assistant General Counsel
Regulatory Affairs

Via First Class Mail

May 13, 2009

Commonwealth of Massachusetts
Office of the Attorney General
Attn: Shannon Choy-Seymour
Assistant Attorney General
McCormack Building
One Ashburton Place
Boston, MA 02108

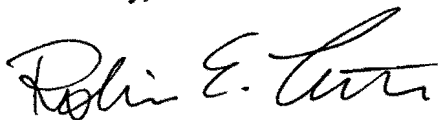
Re: Supplemental Letter to Massachusetts Residents Concerning Security Freeze Information

Dear Ms. Choy-Seymour:

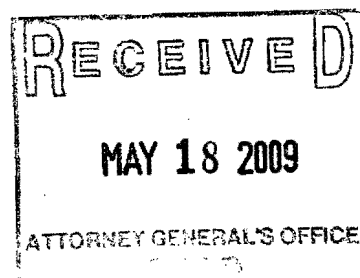
In response to your letter dated April 30, 2009, we have mailed a supplemental notice to all Massachusetts residents affected by the recent possible security breach involving personal information of current and certain former employees of FairPoint Communications. A copy of the supplemental notice is enclosed and includes additional information required to be provided to affected Massachusetts consumers under M.G.L. c. 93H.

If you should have any questions, please do not hesitate to contact me at 704-227-3665.

Sincerely,



Robin E. Tuttle
Assistant General Counsel – Regulatory Affairs



521 East Morehead Street
Suite 500
Charlotte, NC 28202

May 12, 2009

Dear FairPoint Communications Employee:

By now you should have received a letter from FairPoint notifying you of a possible data security breach, as well as a letter from Debix providing you with information about the complimentary identity protection services that FairPoint has made available to you. The Massachusetts Attorney General has requested that we provide you with some additional information regarding your right to place a security freeze on your credit report. At this time we have no additional information that would indicate our employees' personal information has been misused.

As a resident of Massachusetts, you are entitled to place a security freeze on your credit reports. A security freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing or other services.

If there is evidence of fraudulent activity on your credit report, you should call your local police or sheriff's office and file a police report. If you have been a victim of identity theft, and you have provided the credit reporting agency with a valid police report, it cannot charge you to place, lift, or remove a security freeze. In all other cases, a credit reporting agency may charge you up to \$5.00 each to place, temporarily lift, or permanently remove a security freeze.

To place a security freeze on your credit report, you must send a written request to each of the three major consumer reporting agencies: Equifax (www.equifax.com); Experian (www.experian.com); and TransUnion (www.transunion.com) by regular, certified or overnight mail at the addresses below:

Equifax Security Freeze
P.O. Box 105788
Atlanta, GA 30348

Experian Security Freeze
P.O. Box 9554
Allen, TX 75013

TransUnion Security Freeze
Fraud Victim Assistance Department
P.O. Box 6790
Fullerton, CA 92834

In order to request a security freeze, you will need to provide the following information:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security Number;
3. Date of birth;
4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years;
5. Proof of current address such as a current utility bill or telephone bill;
6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.);
7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft; and
8. If you are not a victim of identity theft, include payment by check, money order, or credit card (Visa, MasterCard, American Express, or Discover only). Do not send cash through the mail.



The credit reporting agencies have three (3) business days after receiving your request to place a security freeze on your credit report. The credit bureaus must also send written confirmation to you within five (5) business days and provide you with a unique personal identification number (PIN) or password, or both that can be used by you to authorize the removal or lifting of the security freeze.

To lift the security freeze in order to allow a specific entity or individual access to your credit report, you must call or send a written request to the credit reporting agencies by mail and include proper identification (name, address, and social security number) and the PIN or password provided to you when you placed the security freeze as well as the identities of those entities or individuals you would like to receive your credit report or the specific period of time you want the credit report available. The credit reporting agencies have three (3) business days after receiving your request to lift the security freeze for those identified entities or for the specified period of time.

To remove the security freeze, you must send a written request to each of the three credit bureaus by mail and include proper identification (name, address, and social security number) and the PIN or password provided to you when you placed the security freeze. The credit bureaus have three (3) business days after receiving your request to remove the security freeze.

If you should have any further questions, please feel free to contact FairPoint at the toll free number we set up to answer your questions (1.866.996.3621) or Debix at its toll free number (1.866.979.2597).

Sincerely,

A handwritten signature in black ink, appearing to read "Gary C. Garvey". The signature is written in a cursive style with a large, looping 'G' and 'y'.

Gary C. Garvey
Senior Vice President, Human Resources