



Thomas A. Faecke
Office of the Vice Chancellor
and Chief Financial Officer

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March 28, 2008

Massachusetts Office of Attorney General
One Ashburton Place
Boston, MA 02108

Re: Data Security Breach Notification

Dear Attorney General Coakley:

We are writing to notify you of a recently discovered security incident at Antioch University, located in Yellow Springs, Ohio.

On February 14, 2008, Antioch University confirmed, to the best of its knowledge, that the security of the Antioch University computer system was breached on June 9, 2007, June 10, 2007, and October 11, 2007. The intruder potentially had unauthorized and undetected access to the system from the time of the breach until detection of the breach and securing of the system.

Upon accessing Antioch's computer network, the unauthorized user would have had access to files containing Social Security numbers, names, and academic records for students and former students, payroll records of Antioch employees and former employees, and names and Social Security numbers for student applicants. There is no conclusive evidence that the attacker acquired the personal data, but it is impossible to conclude for certain that the hacker did not acquire the data.

Of the persons who were or will be potentially affected by the breach, 3,462 are residents of the Commonwealth of Massachusetts. Antioch has prepared notices to all potentially affected persons and intends to mail the notices on March 29, 2008. A copy of the notice to be sent to residents of Massachusetts is enclosed.

Sincerely,

A handwritten signature in black ink, appearing to read "Thomas A. Faecke".

Thomas A. Faecke
CFO, Antioch University

Enclosure



March 29, 2008

Recipient Name
Address Line 1
Address Line 2
City, State ZIP

Dear Recipient:

This letter is to inform you of a recent security incident that occurred on one of Antioch University's computer systems. The University responded aggressively and immediately contacted forensic software investigators to examine its computer network.

We are not aware of a single report of identity theft as a result of the intruder's actions. No conclusive evidence has been found that the intruder actually acquired, viewed, copied, or otherwise misappropriated any of your personal information. Nonetheless, we are continuing to analyze all available evidence to determine the extent of the intrusion. Based on what we know regarding the facts surrounding the intrusion, we believe it is unlikely your information has been or will be misused. However, the University does not seek to minimize the concerns raised by this intrusion.

Improvements to our system are being made but it is constant vigilance and a sense of caution that are necessary in keeping the system we develop safe. We will continue to reevaluate, identify, and remove potential vulnerabilities as we make improvements to our security system.

The University is working with appropriate federal and state law enforcement agencies to apprehend the responsible party and to determine if any personal information was stolen. You have the right to request a copy of any police report. The University will aggressively pursue those responsible for the breach. Additionally, we have contacted the three major consumer credit reporting agencies to inform them of this incident.

Antioch University takes the security and privacy of its employees, students, and applicants very seriously and deeply regrets that this incident has occurred. Because of this, we are taking the following precautions to assist you in protecting your private information.

- A Toll Free Hotline at 1-866-905-2288 has been set up to assist you with answers to any questions or concerns regarding the data security intrusion. The Toll Free Hotline is available from 9 a.m. to 5 p.m. EDT, April 1 through May 30, 2008. If you call after business hours or find it necessary to leave a message, Antioch University will attempt to return your call within two business days.
- The University has initiated a Web site that contains useful information for anyone concerned about the protection of his or her personal information, and we encourage you to visit the site at www.antioch.edu/itsecurity and to use the information there.

We encourage you to remain vigilant in monitoring your credit. To help protect against fraud and identity theft, please take the following steps:

- Review your bank, credit card and debit card account statements regularly and immediately report any suspicious activity to your bank or financial institution. Monitor your credit reports with the major consumer credit reporting agencies.

Equifax
1-800-685-1111
P.O. Box 740241
Atlanta, GA 30374-0241
www.equifax.com

Experian
1-888-397-3742
P.O. Box 2104
Allen, TX 75013
www.experian.com

TransUnion
1-800-916-8800
P.O. Box 1000
Chester, PA 19022
www.transunion.com

- Obtain your free credit report by contacting one of the above credit reporting agencies or from the following service:

Annual Credit Report Request Service
P.O. Box 105283
Atlanta, GA 30348-5283
1-877-322-8228
<https://www.annualcreditreport.com/cra/index>

- For further information regarding steps you can take to protect yourself against identity theft, please visit the Federal Trade Commission's website at www.ftc.gov/idtheft.
- Finally, you may place a notice on your credit report (known as a security freeze), which prohibits the consumer credit reporting agency from releasing your credit report or any information derived from it, without your prior express consent. To request a security freeze, you must provide your name, address, date of birth, Social Security number, proof of current address such as a current utility bill, and payment of applicable fees (free for identity theft victim and spouse, \$5 for non-victim). If you are an identity theft victim and are requesting a security freeze, you must also include a copy of a police report, Identity Theft report, or other government law enforcement agency report, such as a DMV report.

Equifax Security Freeze
P.O. Box 105788
Atlanta, Georgia 30348

TransUnion
Fraud Victim Assistance
Department P.O. Box 6790
Fullerton, CA 92834

Experian Security Freeze
P.O. Box 9554
Allen, TX 75013

If you suspect that you are a victim of identity theft immediately contact local law enforcement, Massachusetts Office of Attorney General (1-617-727- 8400), and the Federal Trade Commission (1-877-ID-THEFT or 1-877-438-4338).

Again, Antioch deeply regrets any inconvenience this incident may have caused.

Sincerely,

William Marshall
Chief Information Officer