

FUJITSU AMERICA, INC.

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April 30, 2010

VIA OVERNIGHT MAIL

Office of Attorney General
6 State House Station
Augusta, Maine 04333

Dear Sir/Madam:

As counsel for Fujitsu America, Inc. ("Fujitsu"), I write to inform you about an incident involving the personal information of one (1) entity having an office in your state.

An affiliate of Fujitsu based in the Philippines that processes orders on our behalf identified a security incident that is believed to have begun on January 18, 2010 and continued for a period of approximately two weeks thereafter. Specifically it was discovered that a keylogger application had been installed on a number of computers and was sending hourly reports containing sensitive personal information to an outside e-mail address. As a result of this incident, local authorities in the Philippines were notified and an internal investigation was conducted to determine the instances of sensitive personal information requiring notice under State laws. In addition, the two consultants believed to be responsible for installing the keylogger application were terminated by our affiliate and all affected computers were scrubbed of the keylogger application.

Fujitsu has found one hundred twenty-two (122) instances where the name, address and credit card number was collected by the keylogger application, of which one (1) was in connection with an entity having an office in your state.

Fujitsu is sending notice to the individuals in question and expects to offer, at no cost to the cardholder, one year's subscription to a fraud alert product. Please feel free to contact me with any further questions.

Very truly yours,

A handwritten signature in black ink, appearing to read "Deborah A. Nicholas".

Deborah A. Nicholas
Assistant General Counsel

CONSUMER PROTECTION DIVISION
RECEIVED

MAY 4 2010

OFFICE OF ATTORNEY GENERAL