



May 11, 2010

VIA CERTIFIED MAIL – RETURN RECEIPT REQUESTED

Janet T. Mills
Office of the Maine Attorney General
6 State House Station
Augusta, ME 04333

Dear Ms. Mills:

In accordance with the laws of the State of Maine, we are providing you with written notification regarding the nature and circumstances of a recent event that may constitute a legally-reportable security breach.

On March 22, 2010 at approximately 7:00 a.m., the opening manager of our Bangor, Maine Olive Garden restaurant and other employees heard an alarm sound inside the restaurant and proceeded towards the office. The manager discovered the door to the office was open and noticed a strong smell of burnt metal. The manager and employees exited the building and immediately called the Bangor, Maine Police Department. Upon investigation, the police determined that the unidentified suspects smashed the office computer and removed the hard drive. Among the data stored on the hard drive were the names, addresses, social security numbers and dates of birth of approximately 386 current and former employees of Olive Garden, including 377 who currently reside in Maine.

While we have had no reports of the information on the external hard drive being used improperly, Olive Garden will inform all affected individuals about the potential disclosure of their personal data, and is providing all affected employees with one year of free credit monitoring services through Experian. We plan to send notification to those affected individuals by May 12, 2010. Attached is a copy of the notification letter for your reference.

If you have any questions at all, please contact me directly at (407) 245-4424.

Sincerely,

Cindy Swinson
Vice President, Division General Counsel

Enclosure

CONSUMER PROTECTION DIVISION
RECEIVED
MAY 18 2010
OFFICE OF ATTORNEY GENERAL





May 11, 2010

«NAME»
«ADDRESS1» «ADDRESS2»
«CITY» «STATE» «POSTAL»

Dear «NAME»:

We are writing to you regarding the break-in and theft that occurred on March 22, 2010 at Olive Garden #1430 in Bangor, Maine. We have been working closely with local law enforcement since the event in an effort to identify those responsible. Unfortunately, we have determined that among the items stolen were social security numbers and other personal employee information.

We are concerned that those responsible may attempt to misuse your personal information. As a result **Darden has contracted with Experian to provide you with a free, one-year membership in Triple Alert from ConsumerInfo.com.** This service will provide you with credit monitoring and identity theft protection, including identity theft insurance. There is no cost to you and enrolling in this program will not affect your credit score.

To activate your complimentary one-year membership in Triple Alert from Experian, visit the website listed below and enter your individual activation code. If you prefer, you can enroll on the phone by speaking with Experian Customer Care representatives toll-free at (866) 252-0121.

Triple Alert Web Site:	http://partner.consumerinfo.com/triple
Your Activation Code:	«ACTIVATION_CODE»
You Must Enroll By:	August 10, 2010

As soon as you enroll in your complimentary Triple Alert membership, Experian will begin to monitor your credit reports from Experian, Equifax® and TransUnion® on a daily basis and notify you of key changes.

Your complimentary 12-month Triple Alert membership includes:

- Daily monitoring and timely alerts of any key changes to your credit reports—so you know when there is any activity that you should be made aware of such as notification on new inquiries, newly opened accounts, delinquencies, public records or address changes
- Toll-free access to a dedicated team of fraud resolution representatives who will help you investigate each incident; contact credit grantors to dispute charges, close accounts if need be, and compile documents; and contact all relevant government agencies
- \$25,000 in identity theft insurance coverage (\$10,000 for New York state residents) with zero deductible provided by Virginia Surety Company, Inc. for certain identity theft expenses

Once your enrollment in Triple Alert is complete, you should carefully review your credit reports for potentially inaccurate or suspicious items. If you have questions about Triple Alert, need help understanding something on your credit report or suspect that an item on your credit report may be fraudulent, please contact Experian's customer care at (866) 252-0121.

Alternatively, if you choose not to enroll in Triple Alert, we recommend that you place a "fraud alert" on your credit files. A fraud alert requires potential creditors to take reasonable steps to verify your identity before issuing credit in your name. Once a fraud alert is placed, it lasts for 90 days and can be renewed every 90 days thereafter.

To place a fraud alert on your credit file simply call one of the three national credit reporting agencies listed below. Because these three credit agencies share information, you will be able to automatically place an alert with all three of the credit agencies by calling any one of them.

Experian 1-888-397-3742 Equifax 1-800-525-6285 TransUnion 1-800-680-7289

There is no cost to place a fraud alert and you can even request a free copy of your credit report when you do. When you receive your credit report, review it carefully for any suspicious activity. If you do find any suspicious activity, notify your local law enforcement immediately and obtain a police report. The police report may be required to assist in cleaning up your records in the event of fraud.

We sincerely apologize for any inconvenience this situation may cause you. If you have any questions regarding this notice, please contact Darden's **Total Rewards Service Center, 1-888-DRI-EDGE (374-3343)**.

Sincerely,

A handwritten signature in black ink that reads "Gary". The signature is written in a cursive, flowing style.

Gary Brown
Senior Vice President, Operations
Olive Garden